

NOTICE

Notice is hereby given that the Mayor and City Council will hold a Work Session on March 07, 2012 in the Council Chambers, 45 West 100 South, beginning at 6:00 pm.

DISCUSSION ITEMS

1. City Council Meeting Agenda Items
2. General Plan Update 2012 (Survey Results)
3. Development Progress
4. General Discussion

If you are planning to attend this Public Meeting and, due to a disability, need assistance in understanding or participating in the meeting, please notify the City Office ten or more hours in advance and we will, within reason, provide what assistance may be required.

CERTIFICATE OF MAILING

The undersigned duly appointed City Recorder for the municipality of Santaquin City hereby certifies that a copy of the foregoing Notice and Agenda was e-mailed to the Payson Chronicle, Payson, UT, 84651.

S. B. Farnsworth

By: Susan B. Farnsworth, City Recorder

Posted:

City Offices

Post Office

Zions Bank

**MINUTES OF A COUNCIL WORK SESSION
HELD IN THE COUNCIL CHAMBERS
MARCH 07, 2012**

The meeting was called to order by Mayor James E. DeGraffenried at 6:05 pm. Council Members attending: Matthew Carr, James Linford, and Rick Steele. Keith Broadhead was excused due to illness. Richard Payne was excused due to a family vacation.

Others attending: City Manager Ben Reeves, Community Development Director Dennis Marker, Staff Planner Greg Flint, Brent Norton, Spencer Healey, and other unidentified individuals.

DISCUSSION ITEMS

General Plan Update 2012 (Survey Results)

Staff Planner Flint reviewed the information gathered in a General Plan Survey November and December 2011. Attached is a copy of the information reviewed.

Development Progress

Director Marker updated the Mayor and Council Members on a number of issues. He presented a listing of owners of property in the 400 East Main Street area. Sorenson Brothers Orchards, LLC has the most property value; with the properties owned by the City and Mechams having the most desirable access. (See attachment "B").

As a CDA project area is created near 400 East, the assessed value of properties will factor into how much tax-increment monies are available to help development take off.

Legal Counsel Rich is drafting a development agreement which allows individual property owners to act as a whole. It is advised that in the case of multiple property owners, the agreement allow them to contract with a project manager to promote the properties as a group. Each property owner would pay costs proportionate to their land percentage.

Next Tuesday at 11 a.m. a webinar will be held discussing procedures allowing businesses posting information to access the City's website. The webinar will be held at the Public Safety Building.

Bids have been received for all the site furnishings for the North Park. When the bids are reviewed the final numbers will be presented to the Council. A Neighborhood Meeting will be held next Wednesday at 7:00 pm in the Seniors Center for the residents within a ½ mile radius of the North Park. The meeting will provide development information pertaining to the park development plans.

Director Marker as well as Leisure Services Director Kevin Schmidt met with a vendor of prefab restrooms. The vendor indicated the buildings were "vandal proof" with the building being built primarily out of concrete. The difference in cost of the "prefab" building and a "stick" building is approximately \$10,000 per building. All lighting would be motion sensitive which allows for "drive by" checks to see if anyone is in the building when the buildings should be locked and out of service. It was the consensus of the Council to research the use and actual cost of the prefab restrooms. The square footage of the \$35,000 building is approximately 10' x 21'. He also reported a "City wide" security system would be

approximately \$25,000 to install. The Council Members were in favor of adding additional lighting instead of the security system. The Public Works Director has requested adding an ADA access into the Eastside Park with the projects. The Council Members were in agreement of the addition also. (See attachment "C" for prefab information).

City Council Meeting Agenda Items

Agenda Item 12.d. Ordinance 03-01-2012 will need to be moved to just after item 11.b.

City Manager Reeves reported the "Notice of Award" for the Wastewater Reclamation Facility Project was approved by the City Council more than a year ago when the bids were originally opened. It was awarded to Flatiron Construction, as the low bidder. He said "It was also contingent on us closing on the bonds as well as contingent...we didn't recognize this but it was on or about January 18, 2011, and that word on or about causes a little bit of concern. It could be argued the word 'about' means that we are still in that time frame because of the delays that we have had, we are still within that. To be extremely conservative and make sure that the Notice of Award is 100% accurate Brett recommended that we bring that back before the Council and have you amend the Notice of Award to be able to make sure that is solidified with Flatiron and we can proceed and move forward".

"With the Notice of Award there are typically two things that immediately follow thereafter. There is 1, signing of the contracts, and the previous Notice of Award did approve the Mayor to go forward and sign the contracts with Flatiron, and then a Notice to Proceed. After receiving the Notice of Award the Contractor typically has 15 days to obtain their Payment and Performance Bonds. We then typically have 15 days to review the bonds. If the time frame is shorter, a Notice to Proceed can be issued".

Mr. Reeves said one of desires of the Council is to have the current lagoons retired as part of the same project. Through value engineering, after the contract is signed, we can start "negotiating with the contractor to work that in and make it happen". "We cannot enter into any value engineering process whatsoever until contracts are signed because it would be inappropriate and unfair to the other bidders that you would negotiate with one and not all". The steps required are to offer the Notice of Award, sign the contracts, begin the value engineering and then offer the Notice to Proceed.

Council Member Steele was told Flatiron Construction has agreed to "hold with the original bid" of the project. There will be a change order presented after all documents are signed addressing the time frame of the project. The original contracts were drafted a year ago and anticipated an 18 month time schedule. After the Notice to Proceed is presented there will be a change order reflecting the new project date which is 18 months from when they actually begin. After the contracts are signed, and if changes are made to the project, either eliminating or adding items, there will be additional change orders presented to the Council for consideration. There have been two cost increases that we are experiencing on the project, approximately \$200,000 in closing costs, which were additional costs for Legal and Bond Attorneys. General Electric costs have increased based on the membranes that we ordered and every delay has added costs each month. "What we are requesting from a

Staff perspective on 11a is that the Council would amend the Notice to Proceed, to change the date or even remove the date, that specific January 18, 2011 date, also acknowledgement to the Council through that motion that this is authorizing the Mayor to close on the contracts and be able to issue the Notice to Proceed at the appropriate time".

In a telephone conversation with City Manager Reeves, Council Member Broadhead indicated he had a question with regard to thresholds pertaining to Change Orders. The threshold used for the Main Street Project allowed Staff to approved Change Orders if they did not increase the time or the budget beyond the contingency amount. Council Member Steele said he was fine with using the same system as the Main Street Project but would like to review any engineering issues. Council Member Linford was in agreement.

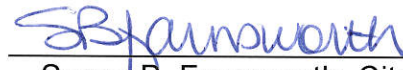
General Discussion

Time was not available for a general discussion.

At 6:50 pm the meeting adjourned.

Approved on March 21, 2012.


James E. DeGraffenried, Mayor


Susan B. Farnsworth, City Recorder



Santaquin City General Plan Update 2011-2012

A Breath of Fresh Air

Survey Results
January 2, 2012

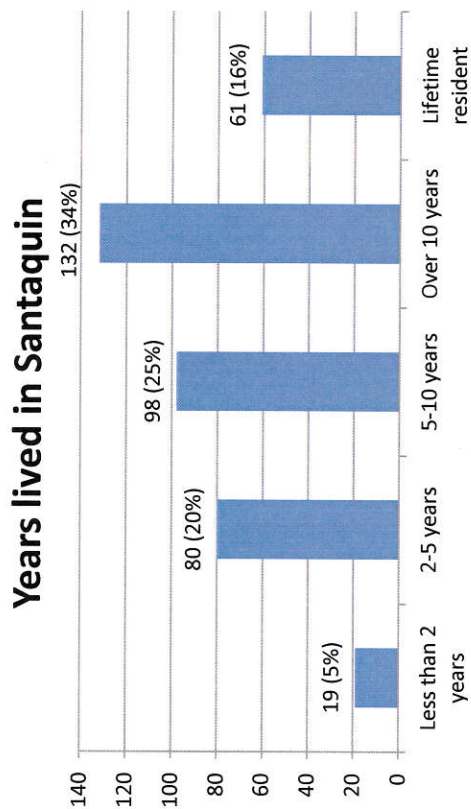
Survey distributed Tuesday, November 8, 2011
Santaquin Senior Center
359 Surveys returned

Online survey November, December 2011 and January 2012
Hosted by Mountainland Association of Governments (MAG) ([link from santaquin.org](http://link.from.santaquin.org))
33 surveys completed

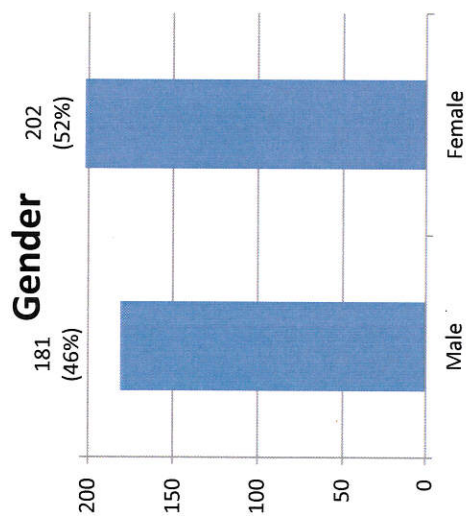
Total surveys tabulated: 392

Demographic Information

How long have you lived in Santaquin?



Are you male or female?



One issue that deserves the greatest attention

As you know, Santaquin City government officials deal with a variety of pressing problems and issues? Which ONE do you feel deserves the GREATEST ATTENTION at the present time?

Common responses

- Sewage/ Sewer/ Sewage treatment (47)
- MBR/ Wastewater Treatment Plant (6)
- Infrastructure (7)
- Waste (1)
- Water (4)
 - Water quality (1)
 - Water treatment (1)
 - Water usage (1)
 - Water purification (1)
- Roads/ Streets (21)
 - Road maintenance/ repair (3)
 - Snow removal (2)
 - Traffic (1)
- Sidewalk (4)
 - Curb and gutter (1)
 - Sidewalk in school areas (5)
- Growth (17)
- Fiscal responsibility (3)
- Finances (1)
- Spending (1)
- Sound fiscal practice (1)
- Budget (3)
- Expenses (1)
- Misuse of public funds (3)
- The waste of taxpayer money (2)
- Cost of utilities (2)
 - Excessive rates for utilities (1)

Common responses (cont.)

- Commercial/ Business growth (9)
 - Grocery store (7)
 - Not enough businesses (1)
 - Bringing in businesses/ new businesses to the city (5)
 - Attracting industry (1)
 - Tax base growth (3)
- Recreation Center (4)
- Recreation (3)
- Pool (2)
- Ballparks (1)
- Walking/ bike paths (2)
- Bike lanes (1)
- Library (1)
- Sound fiscal practice (1)

Note:

These open ended responses have a number next to them indicating how many times that answer was written in. The following pages contain some of the written responses that go beyond one word answers. If the wording on the next few pages had some indication of one of the above topics it was added into the number on this page.

One issue that deserves the greatest attention

What one issue that you feel deserves the greatest attention?

Comments	Comments	Comments
- Investigation of Mayor and his dealings	- The sewer and best long-run solution, because the amount of money	- Waste treatment, growth of
- Council member integrity	- Street should be in old Santaquin	- Santaquin while maintaining quiet, rural feel
- Get some more stores in here	- Need more places to vote	- Divisive political environment
- Not the sewer plant!!! More businesses & revenue, insane utility bill, rude lady at utility office	- Not let low income housing in the Apple Cove develop	- How we spend city money
- Continue landscaping Main Street w/ light @ Center	- Conflict between City Council and Mayor	- Street light should be by post office!
- We have more gas stations and banks and no grocery store	- 300 W needs a sidewalk for school kids - too narrow for 2 cars + kids	- Have you tried to cross that street!
- Rainwater drainage east bench	- Plan for and control growth	- Growth and the issues surrounding growth
- How the city should develop	- Keeping our taxes down and keeping our small town feel	- Bringing in big businesses
- Being fair and honest	- Rec center for kids	- What do you think?
- Promoting a business friendly community	- People attending community meetings...	- Police help with dogs
- City Unity - Having a place or places to see one another (e.g. city recreation/ fitness center, City Hall, pool, grocery store)	- How to keep old residents from paying for problems caused by new residents	- Ethical governing
- Who's Mayor	- Have people maintain their properties	- Allocation of council
- Street lights and stop signs. No More!	- Spend funds wisely	- Deficit
- Drugs	- Allow city to grow while allowing the farms continue thriving	- Spending excess
- Getting a change in our mayor	- Clean maintained look if city w/ homes	- Spend less money
- Wastewater - North	- Addressing the growth of the city & make new-comers feel they are part of this great city	- Change of Mayor
- What is best for Santaquin is NOT how fast we can grow.	- No big sewer plant MBR	- The waste of taxpayer money (2)
- Dishonesty of our leaders	- Transportation out of Santaquin	- City funds
- City roads need better specs	- Walking trails and parks	- Too new to tell
- The division of our citizens over growth	- Snow plow on residential areas	- Misuse of public funds
		- Crooked city government
		- Need more parks and recreation , trails
		- Voting procedures are a joke, wasted city funds

One issue that deserves the greatest attention

What one issue that you feel deserves the greatest attention?

Comments	Comments	Comments
- Quit raising our utilities and/or taxes	- Cutting taxes in a down economy to help struggling residents	- Too much debt for the MBR plant keep it simple
- Stop wasting money - use it for roads where it needed	- City council for the people - not to line their pockets as contractors, etc. with only personal interest	- Future growth and transportation. replacing city hall with one that the community can actually use.
- Sidewalk for kids walking home from school!!! (Sant. Elem) More important than beatification	- The need for a grocery store!	- Stop the semi trucks and trailers from parking in the residential areas. They seem to be able to stop everyone in the winter from parking on the street, so why can't the trucks be stopped from parking in the residential areas.
- Keep unlicensed vehicles and operators off all the streets	- Getting rid of the mayor	I hope it doesn't take a child being run over for the new Council to do something.
- Finish construction	- People	- Building a city that will bring jobs to our community
- Flag lots	- Thrift	- Discontinue the allowance of unlicensed vehicles including ALL vehicles and unlicensed operators on ALL city streets
- Bike friendly	- Need fiber optic broadband (utopia)!!	- Communication, media coverage, budget transparency,
- Infrastructure for tax base & future growth	- Roads and not spending on frivolous things	- Working within a budget we can afford and paying off our debt.
- Facilities for our kids, we need a pool or something for them to do in the summer	- Using our budget wisely in a down economy, Keeping \$ in citizens pocket.	
- Infrastructure - all seems old and run down	- What is best resident's	
- Sewer increase	- Voting breakdown A-F G-M N-Z	
- Expansion	- You need more voting places 2 hour wait was ridiculous	
- Unity - Listen and work together	- Basic infrastructure. Our roads need a great deal of maintenance - much more than we need planter boxes on Main Street. Also, there needs to be a road from the Summit Ridge development into Santaquin Main, if that bridge goes out we are all stranded.	
- Schools		
- Entrance into Summit Ridge. This is a safety hazard		
- Lines @ voting place take too long		
- Slowing growth		

One issue that deserves the greatest attention

What one issue that you feel deserves the greatest attention?

Comments

Not interested in that. The newsletter said if you have suggestions to use this form. I would like the city to consider putting a street lamp at the "corner" where the new section of 100 North curves and turns into Orchard Lane. At night, headlights are insufficient for lighting that area and it makes it difficult to drive through. People in our area also believe a stop sign is needed at the corners of 180 North and Orchard Lane, and 700 East and Orchard Lane. Too many kids in this area, and too many drivers who don't bother to slow down pulling out on to Orchard because there's no sign to yield or stop or otherwise. Those are both school bus stop areas as well. It's very dangerous and numerous 'close calls' have already taken place. These are my suggestions.

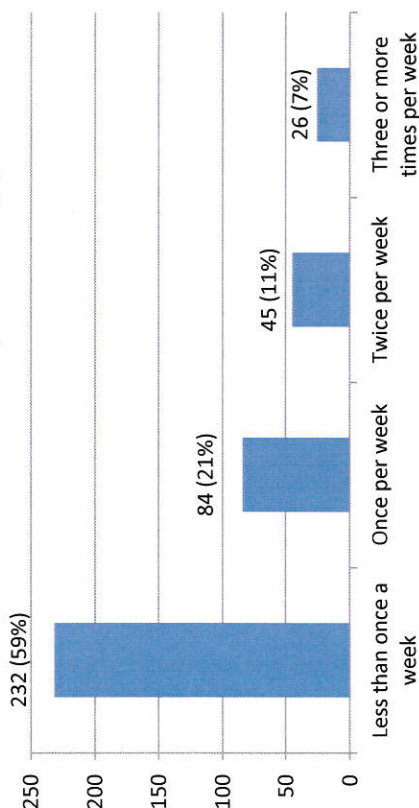
Comments

The sewer plant needs to be built now that the project has been started. It would be foolish to try and change the direction now. It will invite business to a community which is positioned to grow rapidly with the arrival of high speed rail in payson,ut at some point. It just makes sense. This issue will not go away, and delaying this will simply increase the cost to the citizens here in Santaquin.

City Parks

How often do you and/or your family visit parks, trails, or other outdoor recreation facilities?

How often does family use city parks



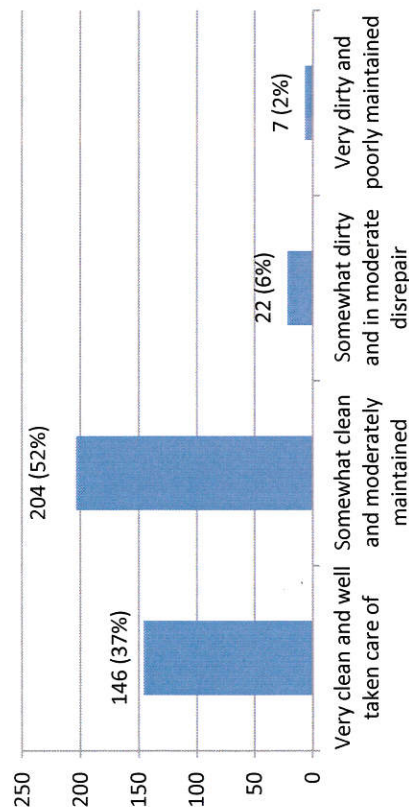
Comments

- Once per week – summer only
- Depends on time of year
- Once per week in colder weather and three or more times per week in warmer
- Twice per week – in summer
- Three times per week – in summer, once per week – other times of year
- Once per week – summer only
- Twice per week – less in the winter
- Twice per week – depending on the season
- Once per week – depends on time of year
- Less than once a week – recreation facilities – too old

Cleanliness and maintenance of parks

How would you rate the cleanliness and maintenance of Santaquin City parks, trails, and recreation facilities? If you selected letter c or d above, please let us know the location and needs of the facility.

Maintenance of City Parks



Cleanliness and maintenance of parks

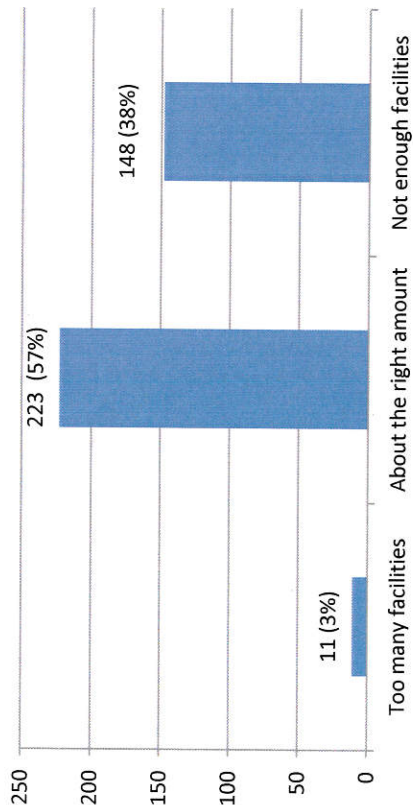
How would you rate the cleanliness and maintenance of Santaquin City parks, trails, and recreation facilities? If you selected letter c or d above, please let us know the location and needs of the facility.

Location and needs comments	Location and needs comments	Location and needs comments
- North Park - park on North end; 200 West 300 East; needs covered area; tennis court is always in disrepair; need attention	- We need the outhouse removed at the park on 700 N	- Center Street south needs a sidewalk
- It is the area around the park that needs attention	- Weeds in Summit Ridge Park	- Bathroom facilities always locked even during summer - kids need these!
- None	- More play areas, better parking at fields, better coaching	- Neighborhood park @ 750 N 300 W
- Rec Center	- Ballpark dirt is a problem	- The bathrooms for the city park are very dirty
- Grass infield, better dirt at parks	- The baseball field	- Bathrooms are nasty always
- The one with the tennis court	- Main	- The park with tennis courts in N
- Facilities are fine	- Some need repair	- Santaquin is not nice
- Restrooms are always closed	- No portable bathrooms. Keep bathrooms open	- Calloway Field bathrooms need better attention. Especially cleaning. Summit
- The basketball standards on the tennis court are damaged; kids keep putting debris on the court; wish the new was left up and bball standards would be removed - we love the tennis court	- Please use less though to water parks. Some systems run daily from 0-4 hrs. Water to drink at parks and cemetery Though the park on the north side of town seems piddly	- Ridge park needs permanent bathrooms Orchard Cove facilities (tennis court, playground) poorly maintained; vandalized; misused; grounds not well maintained
- Rec building is dirty & bad repair	- Park about 780 N 250 W	- Just need updated bathrooms at ball park
- Pest control at all parks	- Summit Ridge parkway park strips	- Trees, maintenance
- Cemetery	- The baseball fields - often major weeds, the grass isn't mowed	- Santaquin needs to pull their heads out of their 3rd point of contact and start leaving the bathrooms open at centennial park. it is ridiculous seeing people urinating all over the walls cause they can not use the rest room. and vandalism is not a good excuse to close them
- We need to do a better job educating and prosecuting the vandals that deface city parks	- My daughter says the bathroom was dirty	
	- Orchard Hills Park - broken park equipment	

Recreational facilities

Santaquin City currently has around 33 acres of park space with 4 youth baseball fields, 4 playgrounds, 4 covered picnic areas, 2 softball fields, 2 adult soccer fields, 2 outdoor basketball courts, 1 tennis court, and 1 outdoor volleyball court. Overall would you say there are too many recreational facilities in Santaquin, about the right amount, or not enough?

Amount of Recreation Facilities



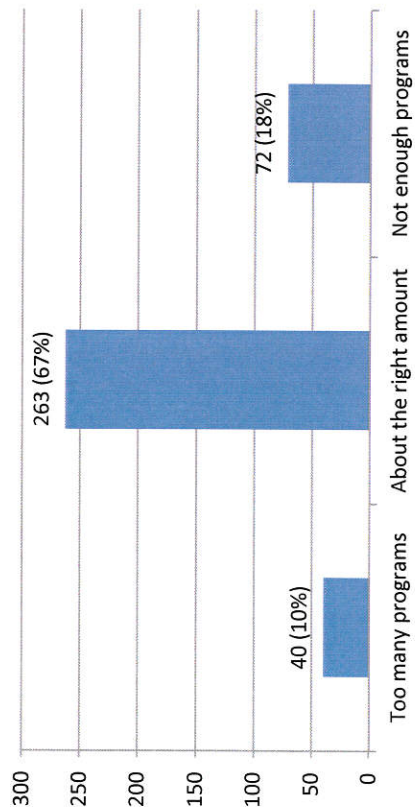
Comments

- Not enough facilities - Another tennis court, walking, bike trails
- Not enough programs - not enough programs for adults - lets have some classes
- The bulk of my recreational needs is on National Forest, Parks, Reservoirs. Santaquin has nothing to offer me
- Not enough facilities - need horse trails
- Not enough facilities - we could use one on the east bench
- Not enough facilities - more parks
- Not enough facilities - indoor fitness/pool
- Not enough facilities - enough parks and playgrounds, need fields for sports and trails
- About the right amount - too many people on recreation payroll
- About the right amount - but the kids parks could be greatly improved
- Needs lights
- Not enough facilities - more tennis courts
- Not enough facilities - more small playgrounds needed
- Too many facilities - I'm not opposed to more, but parks we have are not over used, there are plenty for now
- For hikers
- Not enough facilities - we need walking paths!
- Not enough facilities - need different types
- Not enough facilities - in my area - close to North Santaquin Stake Center
- Facilities - need more and new & improved

Family recreation opportunities

Do you feel that the city provides enough family recreation opportunities/ programs in Santaquin?

Family Recreation Programs



Comments

- About the right amount - awesome rec. dept.
- About the right amount - but some existing could be improved
- Too many programs - for kids
- About the right amount - need to be more organized
- Not enough opportunities - for disabilities

Future Recreation Programs

What future programs would you like to see in Santaquin in the future?

Facilities	Athletic Programs/ Activities	Other Programs/ Activities
- Swimming pool/ Swimming/ Pool (47)	- Adult sports/ programs (6)	- Senior programs (2)
- Indoor pool (4)	- Female softball league (1)	- More RIPPED aerobics classes (1)
- With slides (1)	- Volleyball (4)	- Early morning aerobics (1)
- Water park (2)	- Women's (3)	- Family dance nights (1)
- Swimming facilities - either a beach at the reservoir or P.I. ponds (1)	- Men's Basketball (2)	- Formal dance (1)
- Recreation center/ Rec center/ Exercise center/ Gym (13)	- Teen/ youth sport/ programs (5)	- Country dance (1)
- Track (1)	- Tackle football (9)	- Ballroom (1)
- Health club (1)	- Wrestling (2)	- Social dancing (1)
- Utah County Rec Center (1)	- Children's/ Kids programs (3)	- Spinning (1)
- Trails (4)	- 3-5 years old (1)	- Music (1)
- Horse (1)	- Toddlers programs (1)	- Arts (1)
- ATV/ 4 wheeler (2)	- Parent/ child classes (1)	- Shooting events (1)
- Hiking (3)	- Golf (2)	- Hunting events (1)
- Biking/ Bicycle (4)	- Swimming lessons (2)	- Hunter safety (1)
- Walkway (2)	- Swim team (1)	- Firearms proficiency (1)
- Jogging/ walking (5)	- Yoga (1)	- Outdoors (1)
- Skate park (2)	- Karate (3)	- City band or orchestra (1)
- Racquetball court (2)	- Tennis (1)	- Youth art classes (1)
- Equestrian Park/ Arena (1)	- Bowling (1)	- Crafts (1)
- Sleigh riding hill (1)	- Exercise (3)	- Woodworking (1)
- Fishing pond (1)	- Indoor low impact (1)	- Computer classes (1)
- Race Track (1)	- Baseball (1)	- 4h Programs (2)
- Spa (1)	- Softball (1)	- Smart start (1)
- Miniature golf (1)	- Soccer (1)	- Silver Sneakers (1)
- Reservoir up the canyon like Payson Lakes (1)	- Rugby (1)	
	- 5K (1)	
	- Ultimate frisbee (1) fall or spring	
	- Roller skating (2)	
	- Lacrosse (1)	
	- 3 on 3 basketball (1)	

Note:

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Future Recreation Programs (cont.)

What future programs would you like to see in Santaquin in the future?

Parks

- Northeast area of town (1)
- Northwest area of town (1)
- East side (1)
- More parks with picnic facilities (1)
- Swings (1)
- Closer to homes/ development (1)

Sports Fields/ Events

- Baseball fields that can be rented to other cities for tournaments (1)
- Baseball state tournaments (1)
- Softball state tournaments (1)
- Join little league for our baseball youth. It fosters competition and a world series goal to aim for (1)

Rodeo Arena/ Events

- More rodeo (1)
- More arena activities and events (1)
- Better facilities (1)
- Some seating at arena (1)

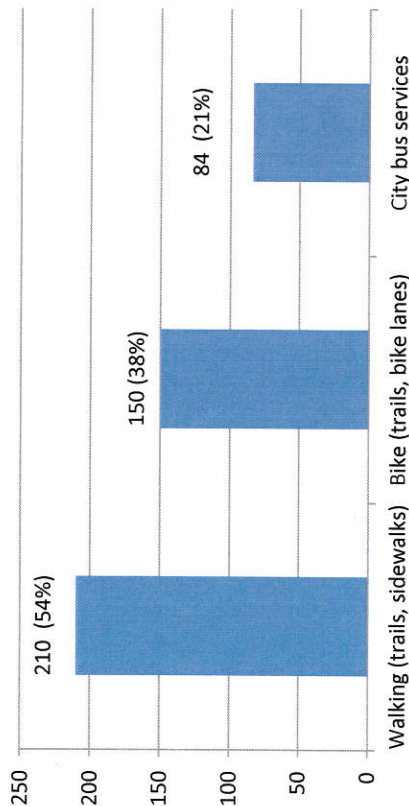
Other Comments

- None (10)
- Great programs, not enough places to do or play these programs
- Put cover on Payson pool
- Some, but ran better
- Just improve existing - building them up
- Volunteer organizations, not governmental departments
- I'm happy
- Competition in various sports and dance
- Special needs based
- Take care of the 10 popular programs
- Get redo of recreation personal, Get anyone good
- None, the private sector should provide!
- The current one just needs improvement
- I think Rec is good
- More programs for girls
- Any is too many. Not governments role
- More equipment (exercise) for seniors
- More competitive youth baseball. Less tumbling, dance and other recreation that competes with private services.
- More youth baseball- Less dance, tumbling, mommy and me. The City should not compete with private business.
- None. You could do away with some of the current ones
- Anything besides baseball. This city is way to baseball happy.
- I'm more frustrated with the quality of programs. I participated in a handful of youth and adult sporting events. I came away thinking that the organization of events were a sham.
- Kindle Lending Support at Library. Add more tennis courts.
- Anything to do with horses.. 4-H for kids that live here so they don't have to go to Goshen.

Alternative modes of transportation

Which of the following alternative modes of transportation would you like to see added or expanded in Santaquin?

Alternative Modes of Transportation



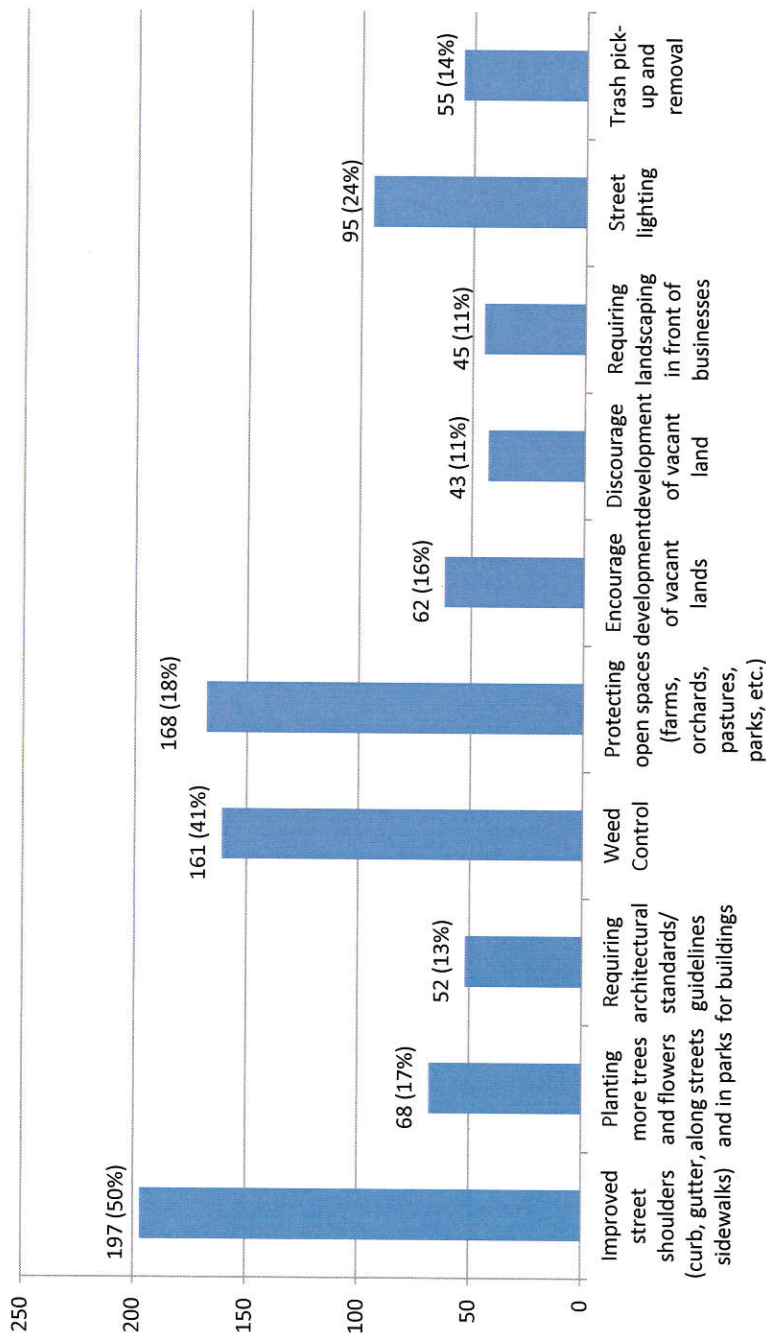
Other comments

- None (10)
- TRAX (3)
- Bus service connected to SLC
- Horse trails (a safe way to cross freeway)
- Running trails
- Rail
- Train (3)
- Commuter rail
- Light rail
- Equestrian trails
- Equestrian trails - just maintain roadsides for horse riders (original Santaquin feel needs to be maintained)
- Horseback
- ATV/ 4 wheeler (7)
- ATV trails (2)
- Bike - but not necessarily when economy is bad
- Connection to rapid transit
- UTA (2)
- UTA buses
- Better city roads in residential area (2)
- Sidewalk - curb and gutter
- Wheeler track
- More parking on Main. No grow boxes
- Sidewalks
- Sidewalks by schools
- City bus service once or twice a day would be enough
- Parks
- Frontage road, highway from Payson
- Bike trails - mostly between Cars gas station and past Red Barn to Main Street
- Bus service - already paid for
- Walking (trails, sidewalks) - for school kids
- Need bus to Orem/Provo please

Improve the aesthetic appearance

Which three items do you feel are most important to improve the aesthetic appearance of the city? (select three only)

Improve the aesthetic appearance



Improve the aesthetic appearance (cont.)

Which three items do you feel are most important to improve the aesthetic appearance of the city? (select three only)

Other comments

- Roads maintained often - lots of potholes & roads always look in disrepair
- Pothole - Repaving the bad roads
- More attention to west end of town
- A stoplight at the other end of town down by Police Station
- Leave it up to land owners!
- We were told we had to plant grass within 6 months. We did but others not enforced. Weeds in neighboring lawn space, but nice house!
- Keep it small, No more growth
- street lighting **Yes!
- None - I don't feel government should require or encourage it should be left to the people
- De-junk Main Street (Tischner's included)
- Do not spend money
- We are a rural community
- Shade for parade
- Cleanup of vacant lands
- Nothing now
- New fronts on old buildings on Main St.
- Street sweeping
- Houses on Main Street kept looking nice & good - there is one house on south side looks awful when coming in town
- clutter control along main street
- Snow plow in residential areas
- Too many street lights
- Please improve the cemetery - needs trees on west side
- junk car removal
- Streets (potholes, repairs)
- landscaping of ALL private residences ~ weeds in place of lawns, decent fences to hide junk cars, trash, dead trees, etc.

Other comments

- Make better roads without sinkholes
- Protecting open spaces - somewhat
- Trees and flowers along streets = ugh!
- Street shoulders - not just Main Street, whole city
- I like the architectural standards in place. Requiring landscaping in front of businesses & enforce home front landscape
- Smart street, business, and residential outdoor lighting. Santaquin's dark skies are a community resource! And one of the reasons I moved here. The city and residents can save money by using efficient fixtures/street lamps that direct light where it is needed instead of up into the sky where it is wasted and negatively impacts our beautiful night sky!
- Try fixing older roads
- Removal of junk cars, etc. off of street
- Residents take care of lawn, de-junk
- Cross walks on main street
- Paving residential streets
- Encourage new economic development
- Attracting other business to Santaquin
- Residential property kept clean- if you can see it from the street, it should not be an eyesore
- People should have to clean up their yards. Some have too much garbage in yards.
- Roads, potholes, etc...
- Stop spending money! The more you spend the more you have to TAX me to pay for it!
- Fix our roads
- Road maintenance
- Requiring architectural standards/guidelines for buildings is a horrible practice, leave the business alone so that they can prosper as they want.
- Get city to shovel city sidewalks like they demand citizens do for their private walks. Dangerous for kids when t done.

Improve the aesthetic appearance (cont.)

Which three items do you feel are most important to improve the aesthetic appearance of the city? (select three only)

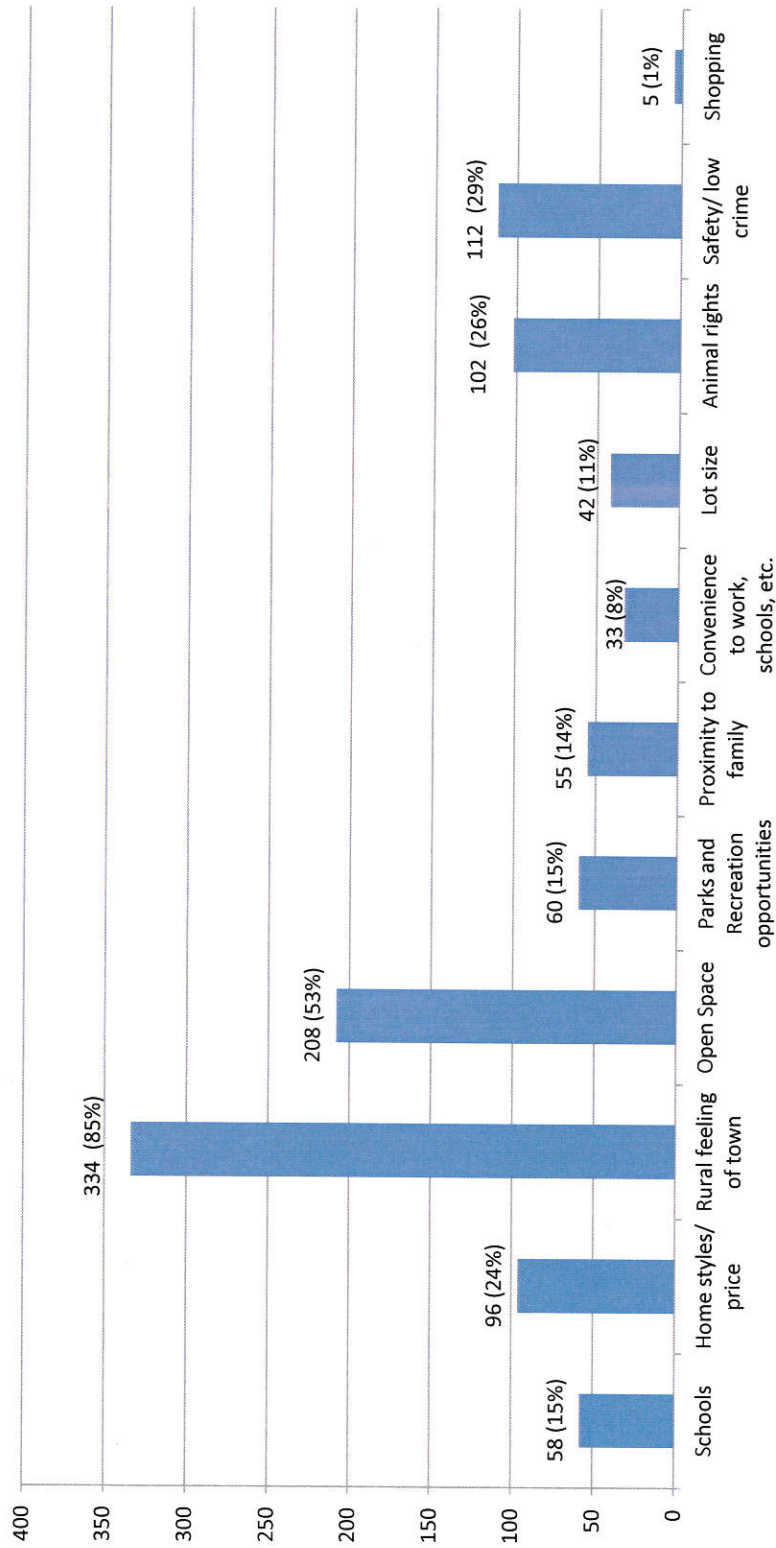
Other comments

- Less trailer houses
- Recycling
- Resident cleanup (Yards & parked vehicles)
- Ordinances for homeowners property upkeep
- 440 East Main clean it up
- Road surfaces
- Old cars and trashy yards old trailers and junk
- Citizen initiative
- Less low-income housing and apartments
- Improved street shoulder - for those who don't have
- Let live and let alone
- Trash pick up and removal - around city grounds/streets
- Lawns should be required in front yards
- Architectural standards - No, stop regulating

What make Santaquin unique

What three items make Santaquin unique and/or special for you? (select three only)

What makes Santaquin unique



What make Santaquin unique

What three items make Santaquin unique and/or special for you? (select three only)

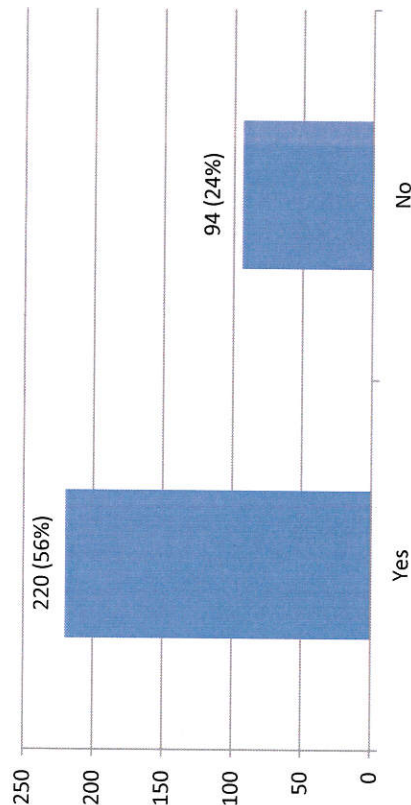
Comments

- Orchards
- Nothing else
- The people
- None of the above
- Good friends
- Parks and recreation opportunities - proximity to canyons/ camping
- No shopping/ love to have a good groc. store
- Rodeo
- No street stoplight
- Rural - not like it used to be
- Schools - elementary only
- What shopping?
- Lot size - Not any more, too congested
- Need a grocery store
- Rural feel - unfortunately, rapidly diminishing
- Shopping - what?

Santaquin marketing slogan

Do you believe the Santaquin City's marketing slogan "A Breath of Fresh Air" reflects what Santaquin is today? Please give 1-3 examples of why you feel this way.

City's marketing slogan



Santaquin marketing slogan

Do you believe the Santaquin City's marketing slogan "A Breath of Fresh Air" reflects what Santaquin is today? Please give 1-3 examples of why you feel this way.

Comments	Comments	Comments
- No opinion	- Yes - rural feeling, view of valley, open air/orchards	- No - too expensive
- Yes - I work in Provo and its nice to come down to the country	- No - because I do	- No - I love the early morning smell of manure, how about.
- No - I could come up with a better one. How about - A mountain of fruition	- Yes - still small town but growing too much	- No - it is stupid
- Yes - rural feeling, the orchards and fruit trees	- Yes - but is growing too much	- Yes - open, rural, cleanliness feel
- Yes - you can see the stars and the fabulous sunsets	- Yes - little traffic, small town feel	- Yes - it's clean and open yet people are friendly and small town feel
- No - other than the Hwy 6 entrance, there is nothing "refreshing"	- No - too much growth! not enough air	- No - we need more trees - open space and maintenance and clean-up of original city boundaries
- Yes - unless the sewer plant is built	- Yes - fresh air is at a premium, bodes well for the future	- No - the bitterness in city government does not reflect a breath of fresh air. The neighboring communities feel we are taking advantage of them through annexations
- Yes - we are above the smog	- Yes - still small town feel	- Yes - not as congested as towns north of here
- Yes - open space, ATV access, animal rights	- Yes - open space; farming culture	- Yes - the small town feel, horses on the streets
- Yes - it does feel like it is out of the city	- Yes - no traffic, open spaces, farmlands/ orchards	- Yes - if we keep the orchards open
- No - we have too much growth + 5000 more homes on the way - we are no longer rural and we don't need to be bigger	- No - the city is in conflict right now so living here is troubling	- Yes - I like fresh air
- No - come grow with us/ A city of peace *we are still growing*	- Yes - still rural, orchards and farms	- Yes - I moved from CA, I can breathe better here
- No - as you come into town you immediately see trashy trailer parks, we need better fencing	- Yes - the orchards reflects this	- Yes - small, open, peaceful
- Yes - it is still a small town and hopefully it will stay this way to fit slogan	- Yes - but how long will that last if all you want to do is get bigger	- Yes - we are removed from the hustle of big cities, the city is beautiful with the orchards
- Yes - so friendly	- No - dishonest leaders; lazy workers, horrible streets	- No - HOA in our neighborhood ruins it
- No - the fact that it's a "marketing slogan" is a problem! Why are we using tax dollars to market? Let good policies/ low gov't interference speak for itself	- No - too much government push	- Yes - clean, open space, mountains
- Yes - rural feeling	- No - we felt that way until we moved here and found there were just as many regulations as anywhere else	- No - doesn't really promote the town
- Yes - old time feeling, friendly people	- Yes - not too congested; orchards and open spaces, even horse corrals	- No - doesn't promote anything relevant
	- Yes - like if for nostalgia, but some areas of Santaquin don't seem to represent this	- No - it has nothing to do with Santaquin, we have orchards
	- Yes - clean, open land, county feel	- Yes - for now, but not if it gets to big
	- Yes - open space, accessible recreation	- Yes - It is nice to leave Provo/Orem and get down here away from the busyness
	- Yes - less factories, more orchards	

Santaquin marketing slogan

Do you believe the Santaquin City's marketing slogan "A Breath of Fresh Air" reflects what Santaquin is today? Please give 1-3 examples of why you feel this way.

Comments	Comments	Comments
- Yes - clean air, quiet, peaceful	- No - politicians can be so dishonest	- No - too much debate, too expensive to live. Mayor is not a breath of fresh air!
- Yes - open spaces (bench areas)	- No - mayor biased, town divided	- No - high density housing, gov't intrusion w/ regulations and spending
- No - there are a lot of ignorant people in Santaquin. I love this town, I am a 5 th generation native. But there are a lot of ignorant people	- Yes - rural living, open space, property animal rights	- No - neighbors too close, too small lot size, housing to close to freeway w/ no barrier wall
- Yes - it is away from traffic	- No - because the old streets are in disrepair	- Yes - for now
- No - not today with issues	- No - it doesn't promote Santaquin. What are our "stars" - fruit, people, rural	- No - utility rates are painful! People visiting might think it's nice here though
- Yes - feels clean, clear air, far enough from city, but not inconvenient	- Yes - we have trees (orchards) that provide and open feel	- Yes - no time, sorry
- Yes - not a lot of big city rules for our little town, you can still ride a 4 wheeler to neighbors, nice place to live	- No - trying too hard to make us a big city	- No - sewer parts
- Yes - feel good, no rush feeling	- No - open sewer ponds	- Yes - less traffic congestion, lots of open space
- Yes - the south wind, nearby mtns	- Yes - the mountains, orchards	- Yes - it's not crowded and full of urban sprawl; community is close knit & friendlier than larger cities; canyon breezes keep the winter air cleaner
- Yes - space	- Yes - because I can go for a walk and feel safe	- Yes - less traffic, beautiful scenery, slower pace
- Yes - open space	- No - it seems irrelevant to my thoughts of Santaquin	- Yes - recreation great
- Not sure, seems to be a lot of division	- Yes - it is still open, not much traffic	- No - sounds stupid
- No - yes, try to force things without citizens votes - the newest stop light too close to the first - should have been on Center Street	- Yes - no smells	- No - we need "fresh" new businesses to help us "breathe" better with growth and prosperity of Santaquin
- No - the city is divided and fighting about political issues. The mayor is not a breathe of fresh air, not honest!	- No - there is too much waste by city officials	- No - we do not need any more growth
- No - not at the moment. To much b.s. being shoveled around	- I don't like all the pesticides that my family breathes in	- No - too congested
- Yes - we are still a smaller community	- Yes - clean air, new Main Street	- Yes - we do appreciate the fresh air feel good neighbors
- No - lots of growth instead of open spaces	- Yes - canyon breeze	- Yes - improved streets, friendly atmosphere, open space
- Yes - not congested area	- Yes - low population, orchards	- No - costs keep going up - utilities
- Yes - still quiet and rural feel	- No - you're building too much	- Yes - small town
- Yes - less traffic & hustle compared to the rest of Utah County	- No - city is not what its used to be. City gov't needs a overhaul	- No - keeping it home! A great view with a bright future! Looking over the Country
	- No - the mayor is smothering us with his personal agendas	- No - wastewater project - the way it was decided w/o voice of people

Santaquin marketing slogan

Do you believe the Santaquin City's marketing slogan "A Breath of Fresh Air" reflects what Santaquin is today? Please give 1-3 examples of why you feel this way.

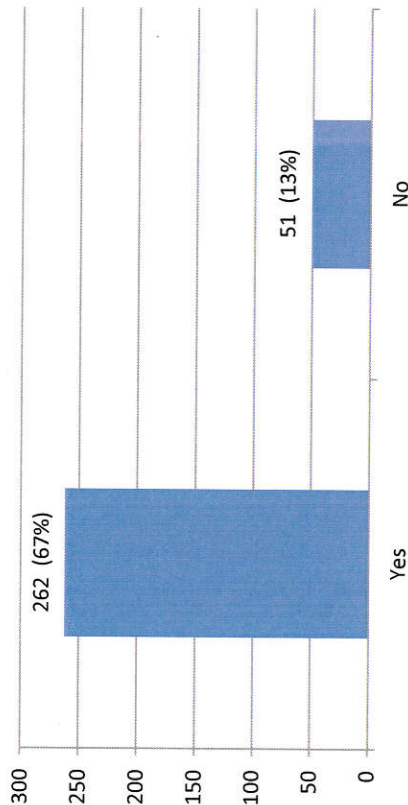
Comments

- | | | | |
|---|---|---|--|
| - | Yes - If we wanted we would have built in bigger city | - | No - The politics in this city have gone from bad to worse in the past five years. There's a negative energy in the air here now. It used to be quaint and respectful. But lately, Santaquin is trying to be more grown up and it's getting way too ahead of itself. Too big for its own britches. |
| - | No - When I read the city's slogan, I think literally of the air. Because of the number of animals in the city such as cattle, sheep, etc., it literally isn't that "fresh". Although I would guess the intent of the slogan is not literally how the fresh the air is, that's what comes to mind when I read the slogan. | - | Yes - Santaquin is usually above the smog layer in the winter. Santaquin is scattered with beautiful breathtaking views. Santaquin is a smaller town with no industry in the immediate vicinity |
| - | No - it cannot be a breath of fresh air when this city is one of the most expensive to live in and keeps getting worse all the time | - | Yes - One of the major reasons we moved to Santaquin vs. other places were looking to build at was how rural and non-bustling feeling it was. |
| - | No - To much in fighting. Utilities rates are to high. Citizens cannot afford to live here anymore. | - | Yes - Less air pollution than Provo, open space, Mountains. |
| - | No - This is not a breath of fresh air. It has almost become a Regiem. | | |
| - | Yes - I think it is a terrible slogan, but Santaquin is definitely far enough away from the big cities therefore we have no major traffic issues and major factories. | | |
| - | Yes - The air here does seem fresher, being in the south of the valley where we don't get as much smog. | | |
| - | Yes - We are the end of the Wasatch front, we enjoy cleaner air with better access to the mountains. | | |
| - | Yes - The views, the small-town feel. | | |
| - | Yes - The slogan is campy and cliché, but accurate by my account. So far it's the best slogan we've had | | |
| - | No - Too many "open pit" fires at private residences in the evening ~ not only unpleasant to smell but hard for those with asthma or other breathing problems | | |

Santaquin general plan slogan

The City's general plan slogan is "A Community Prospering in Country Living", should the city continue to pursue this focus? Please give 1-3 examples of why you feel this way.

General Plan Slogan



Santaquin general plan slogan

The City's general plan slogan is "A Community Prospering in Country Living", should the city continue to pursue this focus? Please give 1-3 examples of why you feel this way.

Comments	Comments	Comments
- Yes - but with less control over businesses. Such as the building ordinance requiring 2 stories on Main	- Yes - need grocery store	- Yes - we live here because of the slow pace
- Yes - I like hearing roosters crow, seeing horseback riders go down the street, And I'd like the lights turned off the billboards	- Yes - keep it country living	- Yes - open space, animal rights, neighborhoods have good feeling
- Yes - you can compare Santaquin to beautiful small towns in the European Alps - But still less populated - and better fruit (but lets keep it that way)	- Yes - I like "country" feel of town; I like progress & sharing it w/ others	- Yes/no - a few more stores/ restaurants would be nice, but I like the small town feel
- Yes - country living is slower paced and desirable	- Yes - make more appealing, sets apart from other cities	- Yes - people move here to get away from the crazy
- No - these catchy phrases are just hype w/o substance behind them	- Yes - people live here because it feels like country with small city benefits	- Yes - light commercial business, upgrading Main Street, more freeway exits
- Yes - beautiful place to live, but want to see a little more progress	- No - we are a developing community, not very many farms around	- Yes - we need growth to help economy, jobs and raise house values
- Yes - animal rights, ATV access, open space	- Yes - country living is for family life	- Yes - make it feel safe by keeping it rural
- Conflicted - like the idea of country living, but would like to see more "city-like" conveniences	- No - I think it looks like you want to be - big city without the city	- Yes - we moved here to have a smaller and slower paced way of life
- No - we no longer have "country living"!	- No - I don't understand we need to spend money we don't have to "prosper" and keep up with the rest of the country's debt	- Yes - better planning and budgeting, integrity, keep farming & growing communities strong
- It's ok	- Yes - plan growth - don't want to be like Lehi; find ways to fund tax base so we feel prosperous; especially foster sense of community	- No - doesn't appeal to business
- Yes - family is most important	- Yes - keep the country life	- No - doesn't appeal to business, are we really doing this
- No - it is still a small town and hopefully it will stay this way to fit slogan	- Yes - I don't feel like the city is pursuing this	- Yes - but crowded housing doesn't create that feeling
- Yes - if the city realizes that people prosper when left alone	- Yes - I want to live in a small country type city - if I wanted to live in the city, I would have moved to Provo or SLC	- Yes - prefer Santaquin to stay smaller
- Yes - I think this a great direction. However, the prospering could include a general (large) grocery store...	- Yes - keep Santaquin small, don't like the increase in multifamily structures	- Yes - once people get settled the quiet is good
- No - stay small town - provide grocery store	- No - I would like to see as much development as possible	- Yes - clean air, quiet, peaceful
	- Yes - with emphasis on country living!	- Unknown
		- N/A
		- Yes - don't make it prim and proper like the entrance
		- Yes - keep the building lots large
		- Yes - need a place you feel safe and secure, low crime, room for family to grow

Santaquin general plan slogan

The City's general plan slogan is "A Community Prospering in Country Living", should the city continue to pursue this focus? Please give 1-3 examples of why you feel this way.

Comments	Comments	Comments
- No - we as a family value the small town	- Yes - only if they the council mean it	- No - I like small towns
- Yes - we live in Santaquin for the country feel, if we didn't want this we would move to a city	- Yes - you are failing	- No - We should not try to be something that we are not. We need to keep the small town feel. I don't believe that commuter rail will ever come to Santaquin. We will never become a "destination city".
- No - remember the country feeling and focus more on how rural people help each other	- No housing costs city money, bring business and commercial industry in	- No - Keep our small city atmosphere.
- Why you have plan slogan?	- Yes - country living!!! Not all of the condos, apartment buildings and raising prices of those of us that moved here for the country living in the first place. If we wanted condos etc. we would have moved north	- Yes - This is the biggest reason I live in Santaquin. Open spaces smaller crowds.
- Yes - we need infrastructure but planned around the small town feel	- Yes - please keep this town small as if possible and maintain the rural atmosphere	- Yes - I think that we can keep the feeling of country living even though we are growing and need to grow as a community.
- Yes - but that shouldn't mean we should discourage growth or business	- No - no one will take feral cats, South County Animal shelter will not take them	- Yes - Give tax credits to ag. businesses like the orchards and greenhouses.
- Yes - quiet small town feel is nice, even with growth	- Yes - congestion causes increase in crime	- seems to me the ugly planter boxes and new buildings are not that country at all
- Yes - a country, slow, loving feeling	- Don't like slogans	- I believe that this can be accomplished and still bring growth and a good business environment.
- No - no livestock or equipment on streets	- Yes - Santaquin has a definite rural feel	- Yes - Great slogan. Growth can and should come in a way that doesn't jeopardize the community's rural focus. The word prosper doesn't denote a financial status or economic status, it should be linked more towards overall happiness and contentment. Don't be driven towards having the highest class developments, but instead the happiest communities.
- No - because country living doesn't give us business	- Yes - as long as you keep the country feel	
- Yes - we are close enough to I-15, but country enough to escape busy roads	- Yes - open space needs to be preserved and protected; agriculture needs to be preserved and protected; growth needs to proceed with a plan in mind	
- Yes - keep the orchards and fields		
- I like the marketing slogan		
- Yes - it needs to be kept rural, but we need a grocery store	- Yes - I like the idea of reasonable growth & progress, but don't want to sacrifice the small town feel	
- No - restrictions toward country living	- Yes - keep Santaquin small	
- No - need city opportunities, grocery store, shopping	- Yes - I love the small town feel, but I would greatly appreciate more shopping opportunities instead of Payson as the closest option	
- Yes - be wise about growth and taxpayer waste	- Yes - infrastructure improvement but homey feel; services included without big businesses; job opportunities without overdevelopment	
- Yes - I think the orchards and farming are Santaquin's charm		
- Yes - we don't want to be a Springville or Provo we are a small town, lets keep it that way		
- Yes - I'm sorry to say this far from country living		

Santaquin general plan slogan

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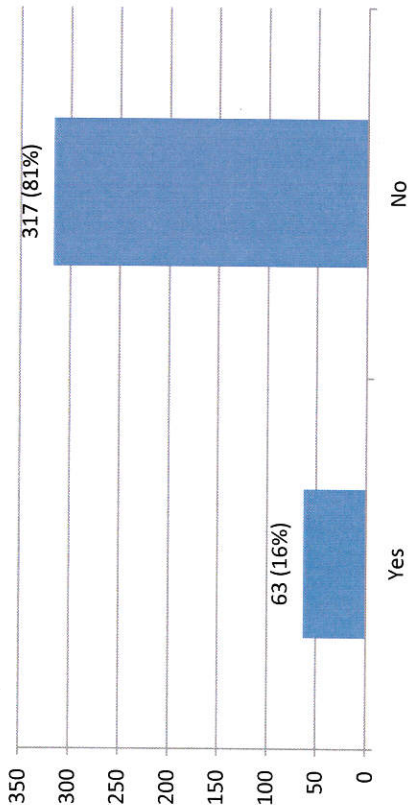
Comments

- No - The community isn't prospering. Government might be, but not the community. Santaquin isn't a place to prosper, it's a quiet place to reside where people can go and prosper otherwise. If Santaquin wants to be a bigger fish in the pond, they need to be wiser in how they go about it.
- Yes - I lived in a city and came to Santaquin to get away from a City Life Style.
- Yes - I think the city should pursue this, period. There hasn't been a "continue" for a while. There is so much focus on bringing business into the city that the city has lost sight of the citizens. I'm all for industry and favor the markets, but not at the expense of individual rights.
- Yes - Many of the residents like the "country living" that Santaquin has been. We do want to prosper, but continue to have "country living."
- No - Santaquin will grow and eventually be part of the sprawl extending south from Salt Lake and Provo. If you don't believe this look at what is happening around the same distance to the north of Salt Lake since the advent of high speed rail. It would be better to embrace business and build a solid tax base to cover the cost of the improvements that will eventually become necessary.
- Yes - It is who we are, we need some added business and growth but not too much or it will change who we are.

Large animals

Do you own large animals? (horses, sheep, cows, goats, etc.)

Large Animals



Comments

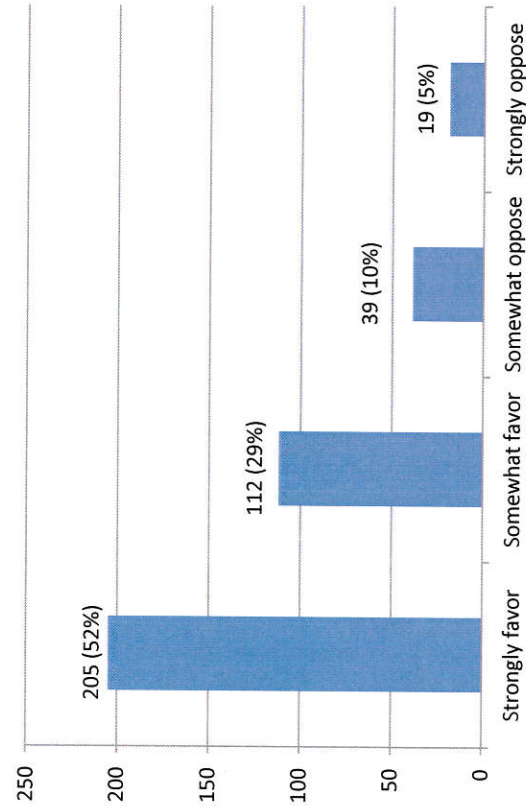
- No - we may own horses someday
- No - animal right - small animals - chickens etc.
- No - I like our fruit trees
- No - not yet
- No - but we hope to
- Yes - but not at my property
- No - I would like to someday
- Yes - chickens (2)
- Yes - horses, goats, dogs

Large animals in residential areas

Do you favor or oppose the continued allowance of large animal rights in residential areas?

- Comments**
- Strongly favor - if lot size is big enough
 - Somewhat favor - should be zoned to specific areas
 - Strongly favor - that's why we left Orem
 - Strongly oppose - tired of all the flies around all horses
 - Somewhat oppose - need to keep clean
 - Strongly favor - they have been here before the new people
 - Strongly favor - if the lot permits it - lots lately are too small
 - Strongly favor - if they are clean

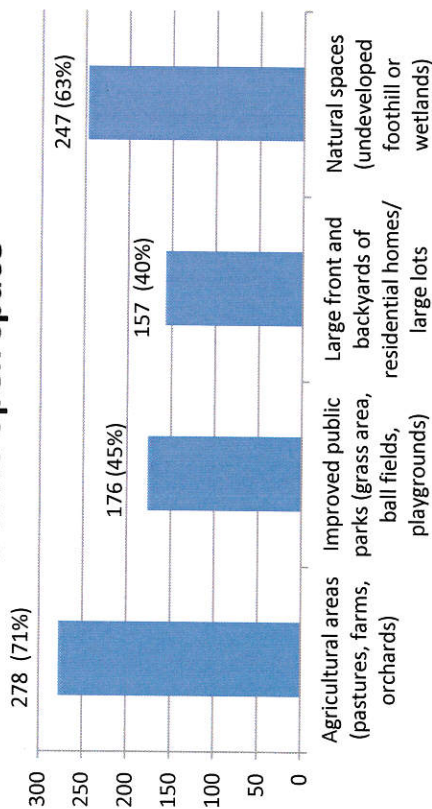
Animals in residential areas



Define "open space"

How would you define "open space"? (select all that apply)

Define open space

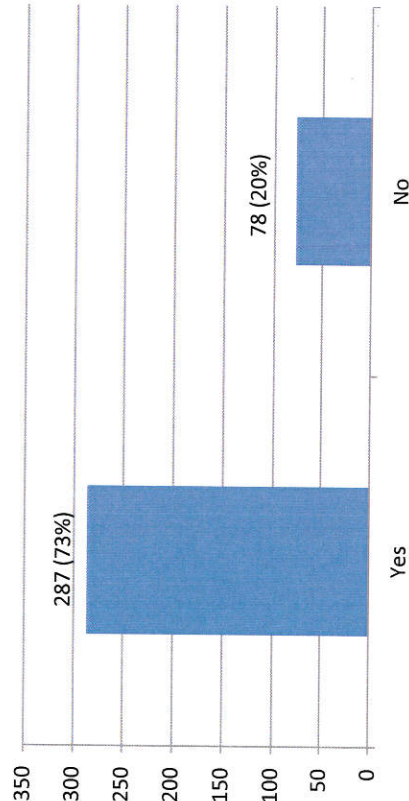


Comments

- Open space is generally considered public as well

Do you feel "open space" is a defining characteristic of Santaquin City?

Open Space a defining characteristic



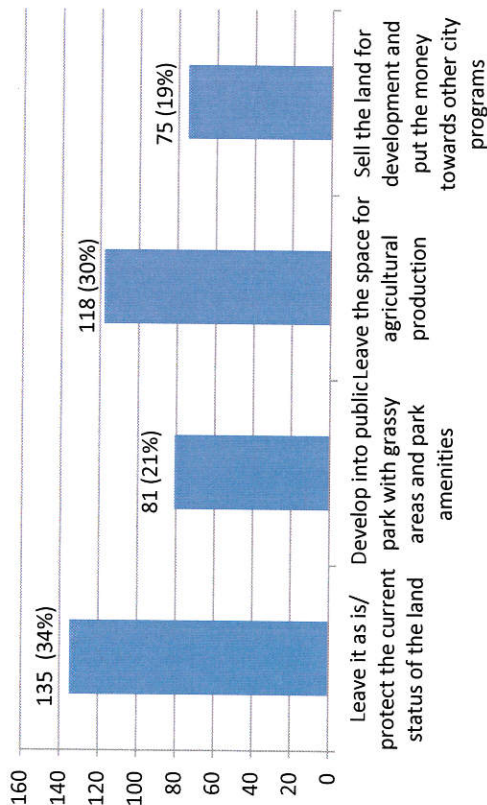
Comments

- Somewhat (2)
- Kind of
- Yes - but need more growth, more to help the people
- Yes - but open space is fading fast
- In town no, down south by red barn yes
- No - lot sizes are not noticeably larger than average
- Yes - unless we make Orem type rules and regs
- Yes - hope it stays this way
- No - I would say country feel w/ orchards & ATVs
- Yes - I hope so
- Wavering
- Yes - but I am worried about Main St.
- No - Not any more
- Yes - but it seems to be vanishing

Best use of pasture, orchard, vacant land

Think of a pasture, orchard, farm or vacant field in or around Santaquin. Assuming that the city owned that land, what would be the best use of that land for the public?

Best use of pasture, orchard, vacant land



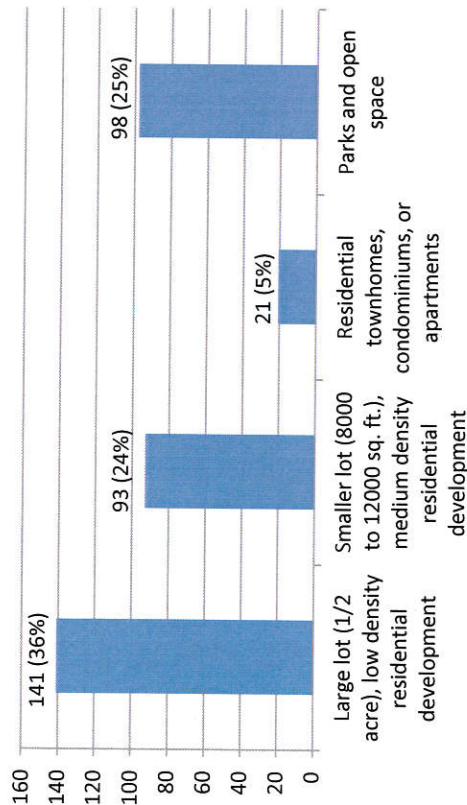
Comments

- Not all of it. Be very selective
- Sell the land for development - a grocery store would look nice here
- Wait to see what happens; then proceed
- Depends on the area
- Sell the land for development - if on Main Street
- Depends where it is - property by 800 N and 450 W would make a nice park since railroad and sewer so close, only parks that we can afford to make nice (playgrounds, trails, trees, flowers, landscaping), nice to have stores, movies, restaurants ...
- It depends on current land use if its productive orchard leading to jobs and beautify, if not do something with it
- Sell the land for development - with stipulation about the look/ feel
- Sell the land for development - unless need for fire/police/utilities
- Leave it as is - Leave orchards to the orchard owners, don't turn our city area into Orem! I watched their orchards disappear
- Why does the city need to own land? Private land ownership is a freedom of this country a little weed and trash control is nice
- Develop into public park - the reservoir
- Depends of the location/condition

Development near the city center

In terms of the development of vacant lots near the city center of Santaquin, what type of development do you feel is most appropriate in this area?

Development near the city center



Other comments

- Allow flag lots (2)
- Grocery store (2)

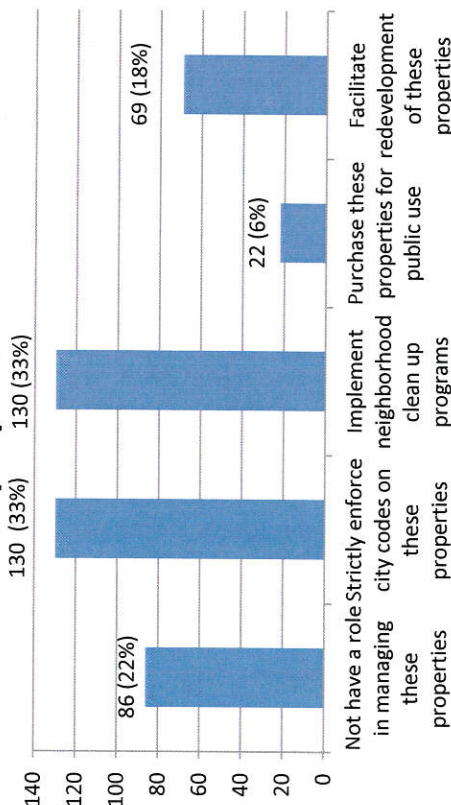
Other comments

- None (1)
- Lets move most of the bigger business i.e. grocery store, etc. to the south exit
- Vacant lots are usually private property. City has no "rights"
- Business/ business development (8)
- Whatever requires the least oversight
- Small business development (2)
- 1/4 to 1/3 acre lots
- Leave it to the owners
- Business park with shops and restaurants with a common feel on the outside
- Medium lots
- People should develop as they want
- Shopping - supermarket
- 1 acre lots
- More business
- Commercial business (2)
- Office, retail its Main Street
- Just keep it rural
- Let land owners make that decision
- 1/5 to 1/2 acre lots
- We need more businesses to increase the tax base
- If it is privately owned leave it alone
- Commercial - bring in more business
- Leave alone
- Swimming pool, recreation
- Whatever the owner wishes to exercise his rights with
- Neighborhood parks
- No smaller lots, medium density or residential townhomes, condominiums, or apartments
- Based on needs of the city
- I like the businesses to be centered
- Need approx. boundary to really decide

Manage blighted/ run-down properties

Which of the following should the city pursue in managing blighted/ run-down land or properties?

City manage blighted/ run down properties



Other comments

- Businesses
- Not have a role in managing these properties - where are they
- The city should take a case by case approach working with landowners
- Not have a role in managing these properties - unless extreme
- No role - private property is king
- Not have a role in managing these properties - good to encourage cleanliness but not implement
- Not have a role in managing these properties - let the citizens have a chance to pursue option as neighborhoods
- The city should move mobile homes off I-15
- Implement neighborhood clean up programs - some people need help
- Implement neighborhood clean up programs - voluntary
- City should have codes/guidelines, give warnings, encouragement then fines
- Question can be interpreted ambiguously

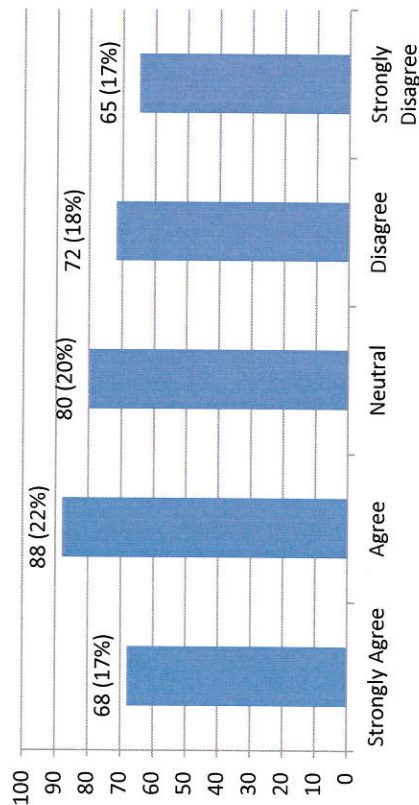
Maintain landscaping on all properties

The City should require maintained landscaping on all residential properties?

Other comments

- Strongly agree - planted lawns or weed/ dust control
- Neutral - some basic requirements
- Agree - moderately
- Neutral - as we get older it is hard to keep, but we need to live or pay our utilities
- Not everyone is able to maintain a yard, but they should not be a hazard, some volunteer effort maybe
- Strongly disagree - thought you said country living
- Agree - front yards
- Strongly disagree - less gov't is better
- Strongly disagree - ever heard of property rights?
- Agree - landscaping front yard

Maintained landscaping on all properties



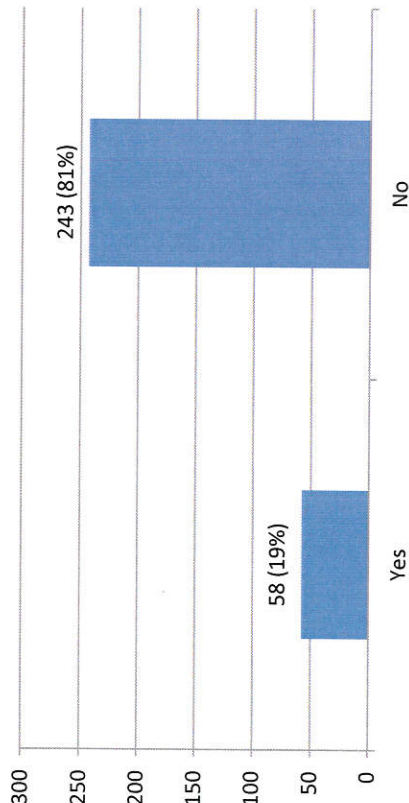
More Housing Options

The city tries to provide opportunities for housing needs of individuals and families of all life stages. The types of housing needed for a family, seniors, or singles can differ (single-family, apartments, town homes, condos, etc.) Do you feel the city needs more housing options than what is currently provided? If yes, what type of housing type is needed?

Other comments

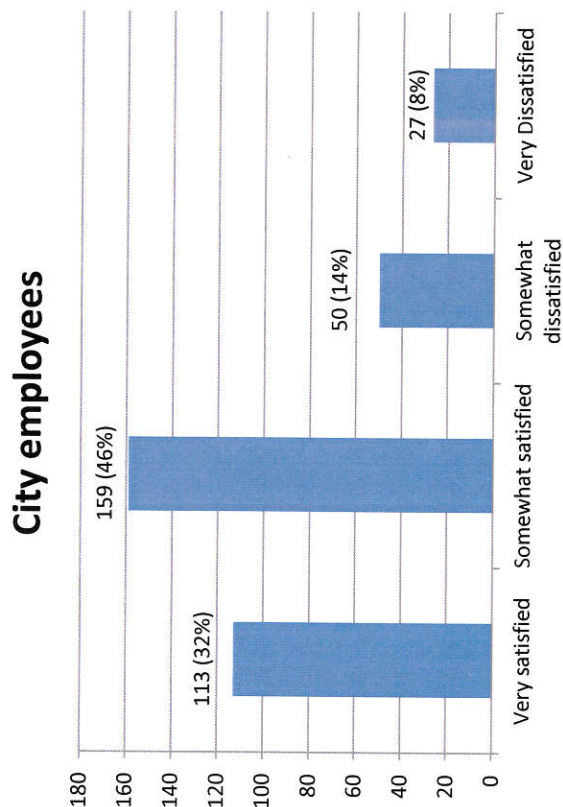
- The type people want
- Elderly/ Seniors (8)
- Smaller for singles, elderly, but still low density
- Residential
- Townhomes (2)
- Multi-family - Apartments, townhomes, condos (3)
- Affordable young family housing
- Starter homes for young families
- Don't know (5)
- More appropriate low income
- Low income (3)
- City doesn't need to get involved with housing
- Maybe some townhomes, but not much
- Keep it small
- There are lots of developed lots, is there a need for more apartments or townhomes
- Condo with HOA's to maintain the property
- All of the above (2)
- Single story
- Help the elderly keep in their homes
- For disabled
- Affordable large lots
- Older resident housing
- Apartments (2)
- No more apartment complexes
- Single family (2)
- I'm ok w/ assisted living
- More affordable housing
- Apartments and townhomes; seniors apartments (not full assisted living)
- We don't need government over businesses

More Housing Options



Interaction with city employees

As you have interacted with the city and its employees, how would you rate the quality of service and professionalism you received?



Interaction with city employees

As you have interacted with the city and its employees, how would you rate the quality of service and professionalism you received? If you selected c or d above, please tell us how we can do better

Other comments

- Very satisfied - with the employees, very dissatisfied with the overall city course of direction. I don't appreciate having to drive up and down 4th East, coming off Highland Drive, and swerving like a skier to avoid all the potholes, etc. - especially when I see the money spent on Main Street. Where are the priorities???
- Somewhat satisfied - there is always room for improvement
- Very dissatisfied - get a new utility lady/mayor
- Very dissatisfied - city office hours and the 5 day grace period for paying my bill
- Somewhat dissatisfied - act professional and pleasant
- Somewhat dissatisfied - no one works together
- Somewhat dissatisfied - better customer service
- Very dissatisfied - on Nov. 3, a cop wrote tickets on every vehicle on the street I live on. No snow had fallen. One has to wonder the motivation for so many citations, order or greed
- Somewhat dissatisfied - listen and follow ups, No follow up with city employees of mayor
- Somewhat satisfied - garbage pick up man is unpleasant - never smiles, waves or acknowledges others
- Somewhat satisfied - put on a smile & be a bit happier; overall cheerfulness; library included
- It depends on the city offices!
- Somewhat dissatisfied - city office employees can be rude

Other comments

- Somewhat satisfied - most of the city staff are great, but a few are painful to deal with
- Somewhat dissatisfied - more openness, fairness, kinder
- Somewhat dissatisfied - they shouldn't expect all people to have the city's and their opinion
- Very satisfied - most of the time
- Somewhat dissatisfied - the "city" is overbearing
- Very dissatisfied - rude people
- Somewhat satisfied/somewhat dissatisfied - some employees are great, some employees need to be let go. Better communication skills, not a helpful atmosphere
- Somewhat dissatisfied - not very professional in dealing w/ public
- Somewhat dissatisfied - friendlier forthcoming attitude
- Very dissatisfied - employ people who care about the citizens
- Very satisfied - but the mayor
- Very dissatisfied - rude
- Somewhat satisfied - care about people more than a clock
- Somewhat satisfied - need 2 voting locations, 2 hour wait
- Somewhat dissatisfied - employees of the city seem to think they are all powerful

Interaction with city employees

As you have interacted with the city and its employees, how would you rate the quality of service and professionalism you received? If you selected c or d above, please tell us how we can do better

Other comments

- Somewhat dissatisfied - had little to do with city employees, but when I have they were not friendly; they were arrogant
- Somewhat dissatisfied - listen to the people, follow up on what you promised
- Somewhat dissatisfied - remove the snow
- Very dissatisfied - better attitudes
- Somewhat dissatisfied - rude
- Somewhat dissatisfied - something seems to be a little secretive. Involve public more
- Somewhat dissatisfied - move dump back to town, police dogs that are loose
- Somewhat dissatisfied - not professional. They should treat each person like they are who is signing their paycheck
- Somewhat satisfied - treat people with more respect. Don't think you're "god" because you work for the city
- Very dissatisfied - mayor is a jerk
- Somewhat dissatisfied - the secretaries are awful!!
- Very dissatisfied - listen to the people
- Very dissatisfied - know the laws, treat people with respect!
- Somewhat dissatisfied - city workers are at times rude and unwilling to be of help
- Very dissatisfied - there is too much favoritism

Other comments

- Very dissatisfied - crooked, overhaul the whole city office and all
- Very satisfied - with everyone but the mayor
- Very satisfied - except the mayor. Get rid of mayor
- Very satisfied - except the mayor
- Very dissatisfied - really listen and hear!
- Somewhat dissatisfied - better communication to the public about issues/opportunities
- Somewhat dissatisfied - more welcoming attitude. When I first moved here, their attitude was "what do you want or you bothering me"
- Somewhat dissatisfied - interpersonal skills
- Somewhat dissatisfied - more transparency
- Very dissatisfied - more communication with small business
- Very dissatisfied - utility people not very friendly or considerate or efficient - gave us the run around more than once
- Somewhat satisfied - dog laws are hard
- Very satisfied - recreation employees

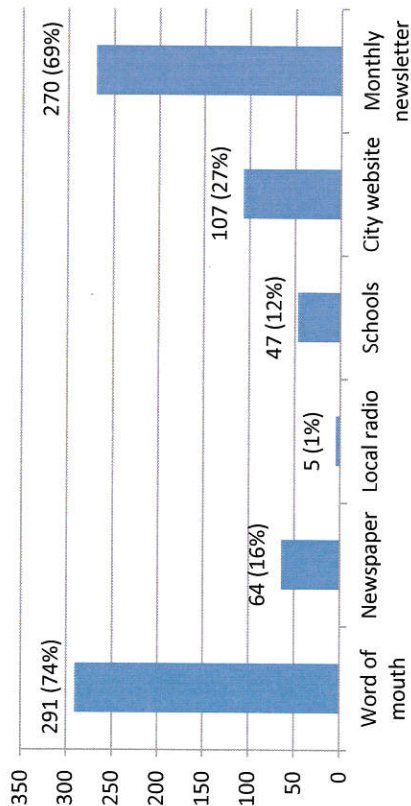
Communication with residents

How do you hear about what is happening in Santaquin? (Select all that apply)

Other comments

- Email list
- What's this to city website
- Can't trust these (City website and monthly newsletter)
- Herald - cities update
- City bill
- Door to door/ mailed literature
- Mailers (for voting issues)
- Work
- Good letter!
- Signs
- Email from city
- Facebook (7)
- Summit ridge gets ignored
- Blogs
- Bulletins in post office
- Need more communication
- Council meetings (3)
- Email
- Church (2)
- Go to meetings etc.
- Monthly newsletter - put more in it
- Website - sometimes
- People, friends
- According to the mayor
- Social networking
- Ha! When do we hear in time. Newsletter late.
- Newsletter needs work
- Mostly gossip
- Newsletter needs to be more timely
- City website = joke

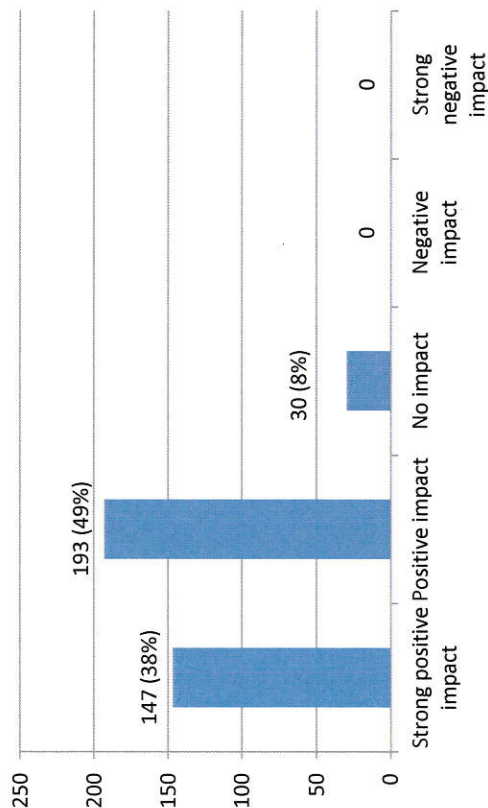
Hear about happenings in Santaquin



Impact of city celebrations

What impact do you feel the city celebrations have on the community?

Impact of city celebrations



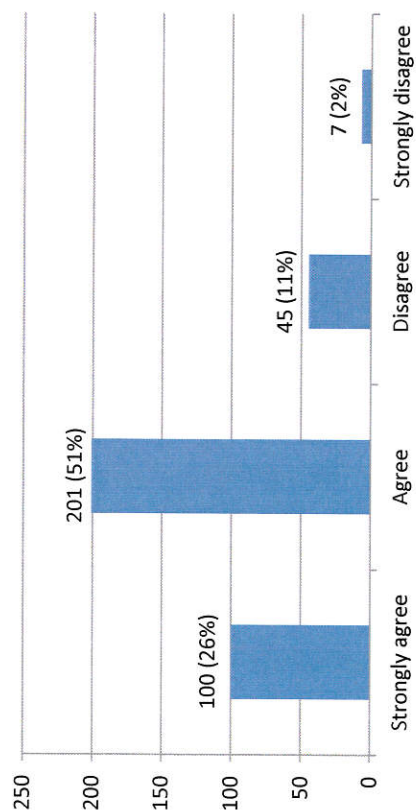
Other comments

- Strong positive impact - Love them
- City celebrations should not be "city" centered
- Strong positive impact - please continue
- Strong positive impact - fine as is
- Not sure
- Positive impact - fireworks need major improvement

City encourage cultural events

The city should encourage more cultural events?

City encourage more cultural events



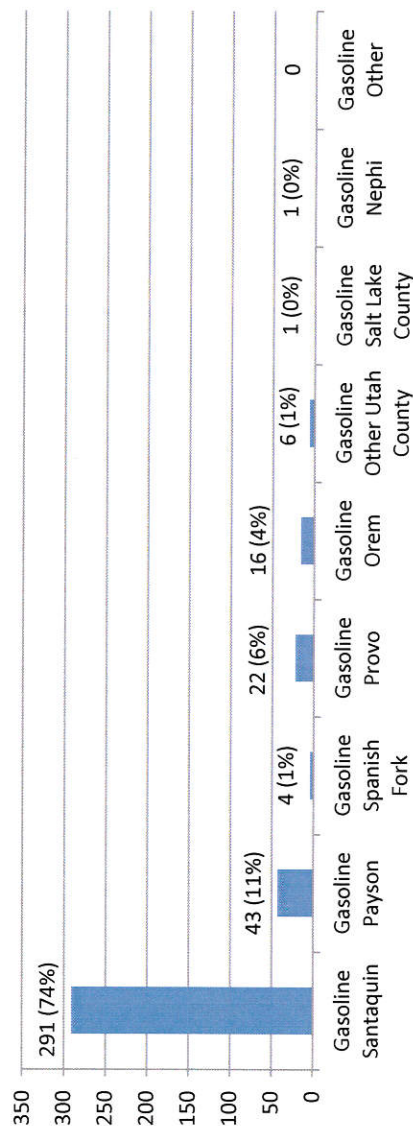
Other comments

- Disagree – just improve
- No opinion
- Depends on what this means
- Disagree – they do enough
- Isn't Santaquin named after Chief Squashheads son Santaquin? Who are we, do you know who we are?
- We need an outdoor amphitheater
- Agree – as long as it is a positive message being put forth by the event
- Neutral
- Agree – city should encourage, not run more cultural events
- Strongly agree – if cultural groups want to host them, encourage all that there is interest for
- Agree – I like what they have
- Agree – volunteer organizations
- Agree – encourage, not sponsor
- Not sure
- Disagree – depends on what they are
- Agree – if encouragement does not equate to more money

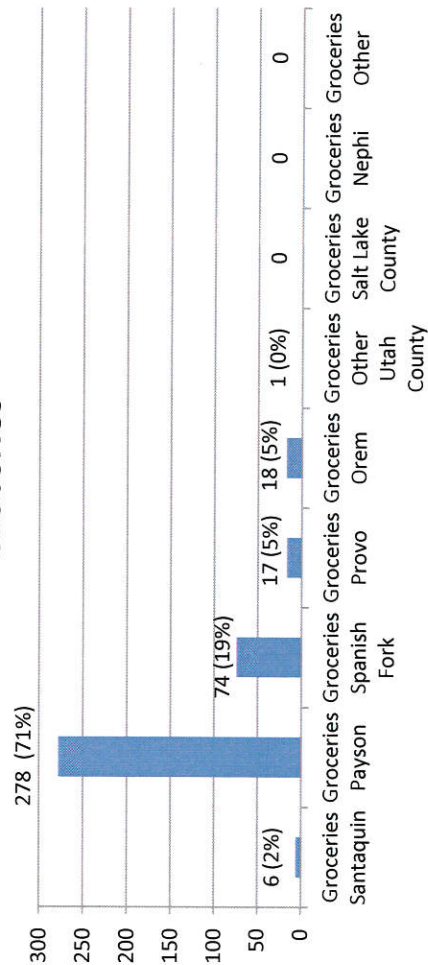
Purchase goods and services

In which of the following locations do you purchase the majority of the following goods and services?

Gasoline purchases



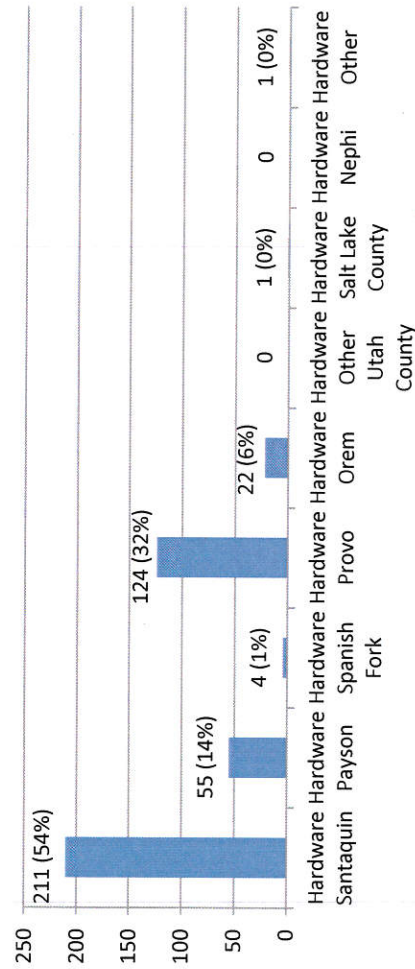
Groceries



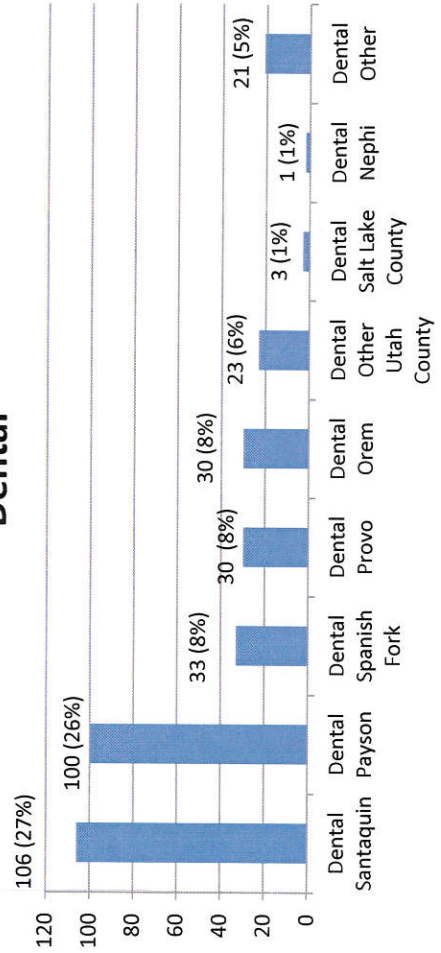
Purchase goods and services

In which of the following locations do you purchase the majority of the following goods and services?

Hardware



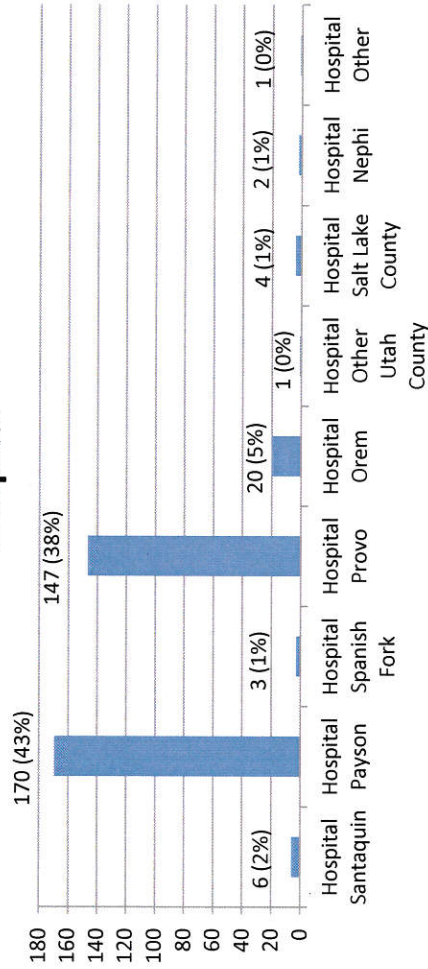
Dental



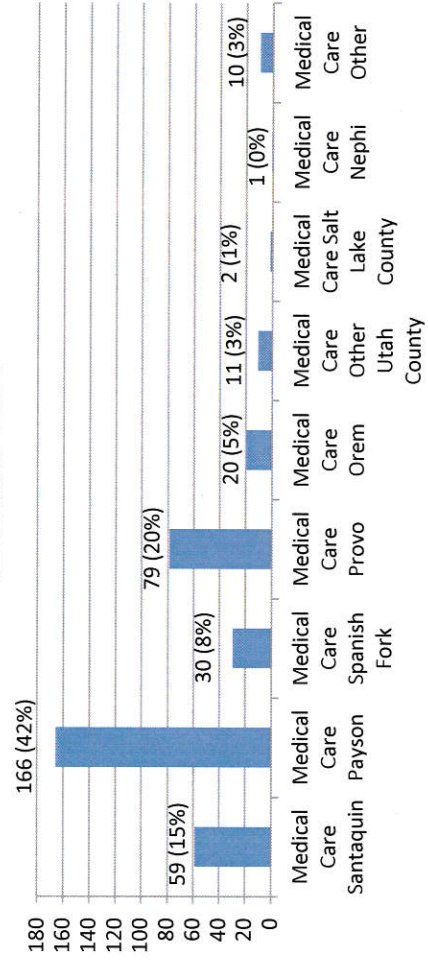
Purchase goods and services

In which of the following locations do you purchase the majority of the following goods and services?

Hospital



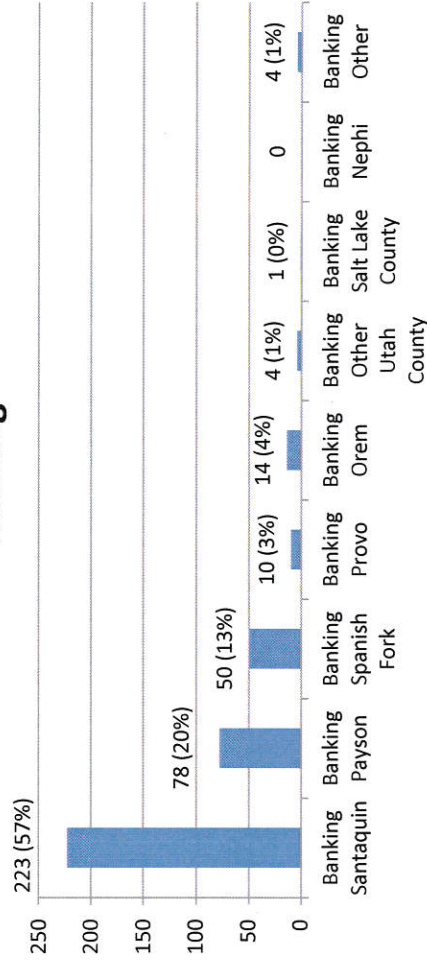
Medical Care



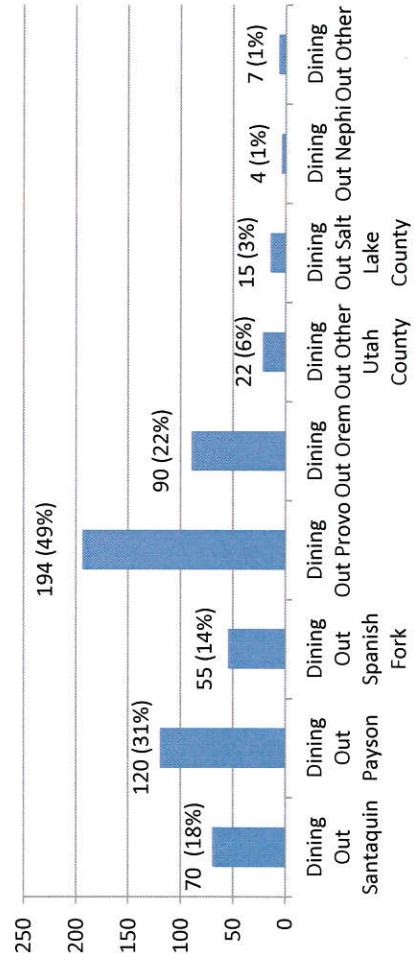
Purchase goods and services

In which of the following locations do you purchase the majority of the following goods and services?

Banking



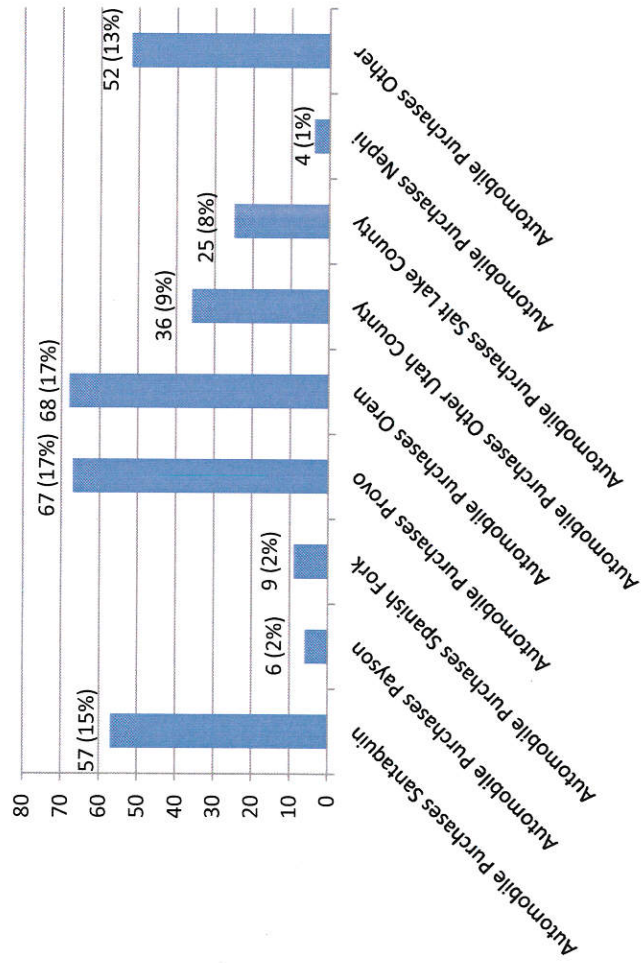
Dining Out



Purchase goods and services

In which of the following locations do you purchase the majority of the following goods and services?

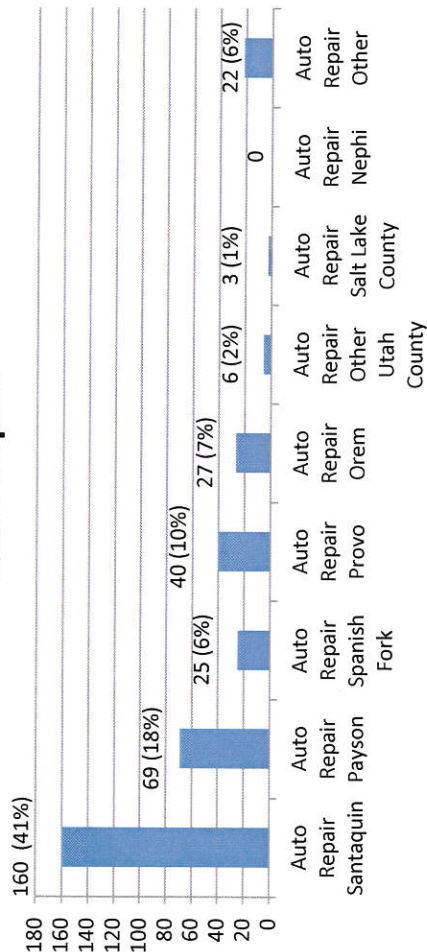
Automobile Purchases



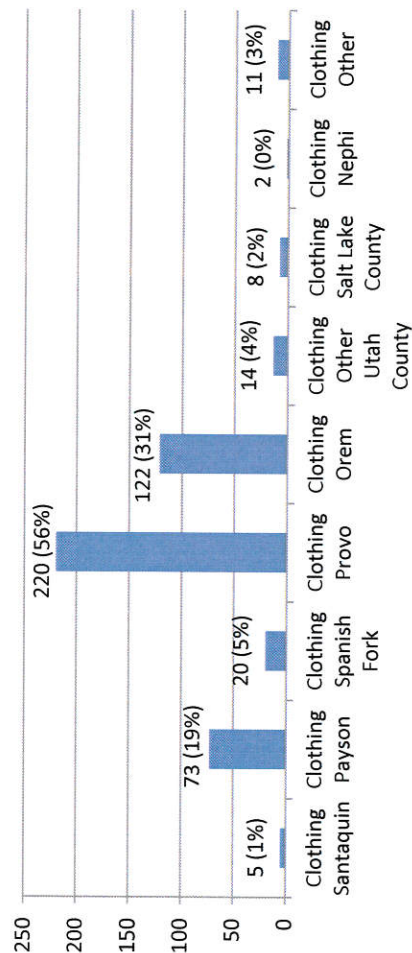
Purchase goods and services

In which of the following locations do you purchase the majority of the following goods and services?

Auto Repair

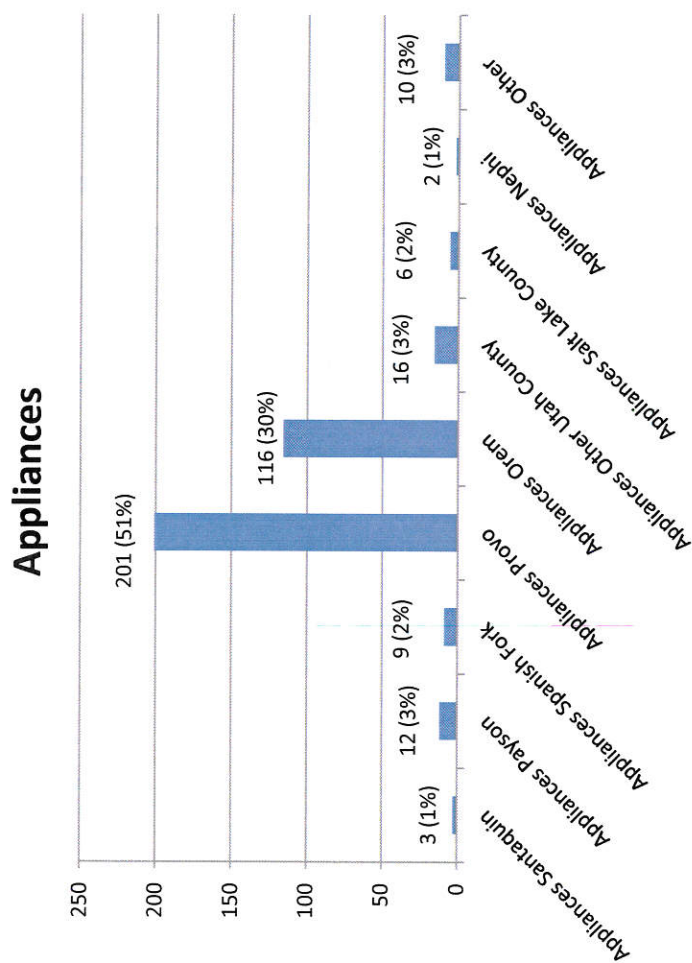


Clothing



Purchase goods and services

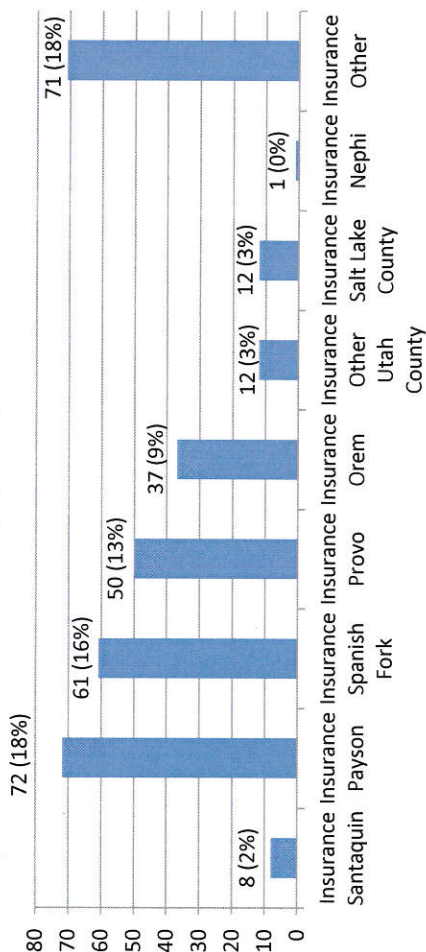
In which of the following locations do you purchase the majority of the following goods and services?



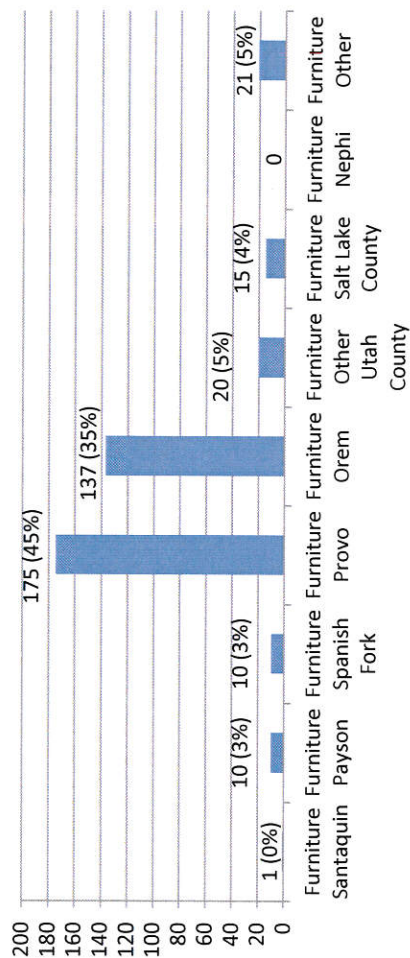
Purchase goods and services

In which of the following locations do you purchase the majority of the following goods and services?

Insurance

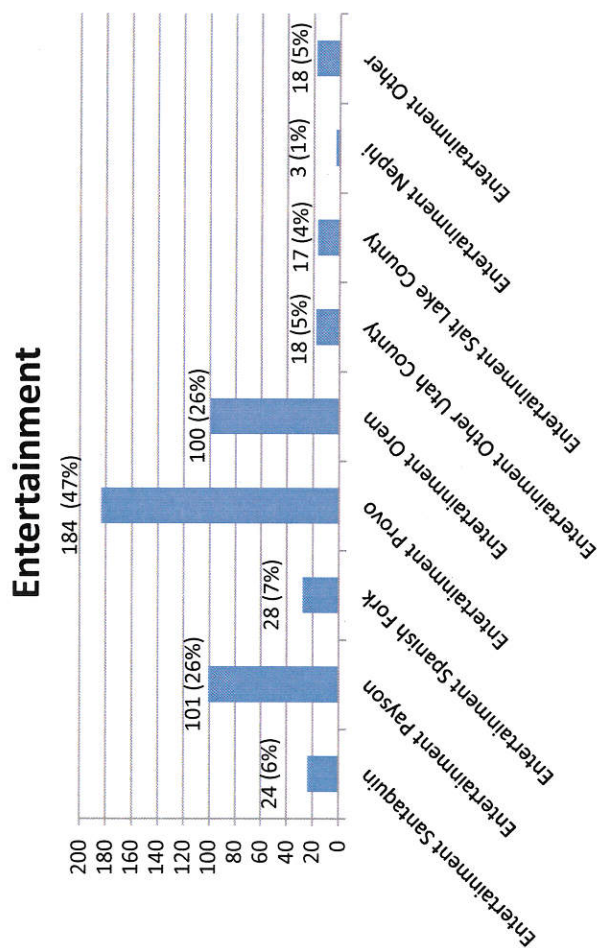


Furniture



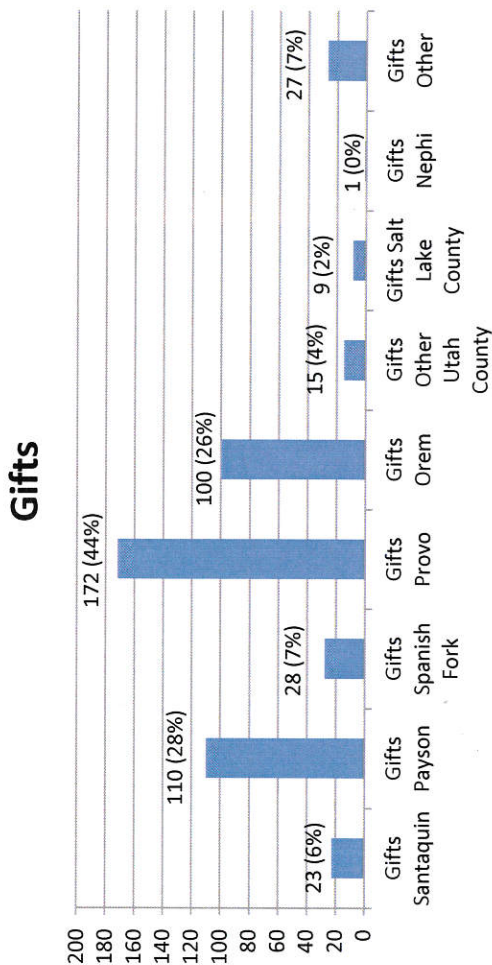
Purchase goods and services

In which of the following locations do you purchase the majority of the following goods and services?



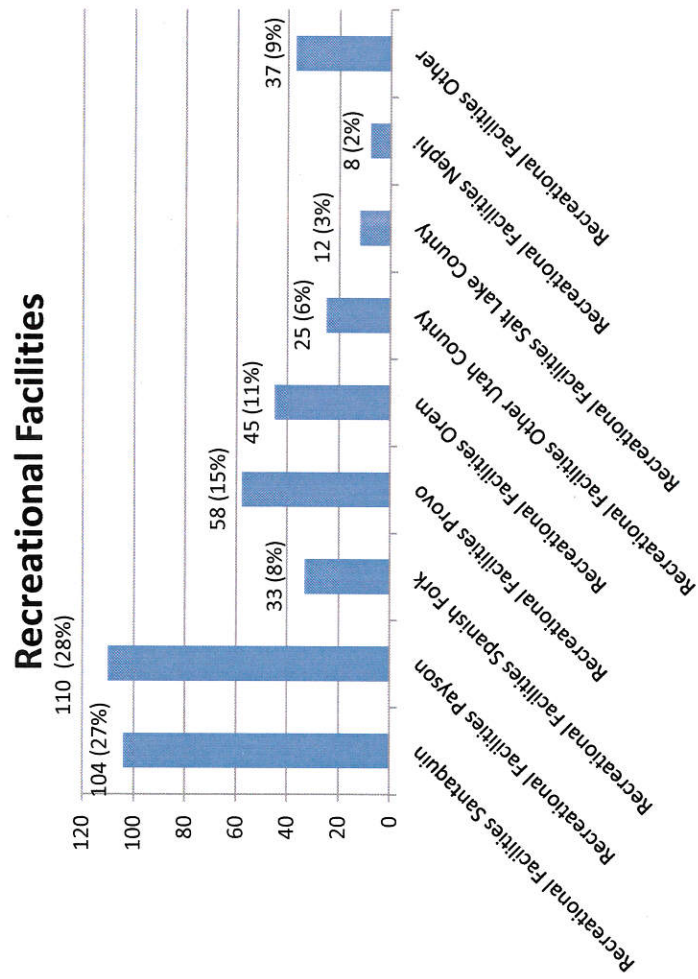
Purchase goods and services

In which of the following locations do you purchase the majority of the following goods and services?



Purchase goods and services

In which of the following locations do you purchase the majority of the following goods and services?



Additional comments

Comments

- I think you need to go back to the 5 day grace period for utilities because my check does not come in at the same time every month. I know it's the same for a lot of people
- Santaquin: tennis, parks, hiking, camping. Provo/Orem Rec center, racquetball, frisbee golf. P.S. - this year the teenage soccer games were shortened because our soccer fields don't have lights. Lights are needed. The flower beds on Main Street are pretty, but who is going to keep them full of flowers and not weeds? Please take down the "Hotel coming 2010" sign!
- Do you think the voting line is too long? Yes. Something needs to be done. Should Santaquin be courteous to neighboring communities? Yes, it's rude to annex Spring Lake land if they don't want to be annexed. It's rude to dump Santaquin Canyon Summit Creek water on Genola. Also try to try and put Santaquin sewer in West Mountain

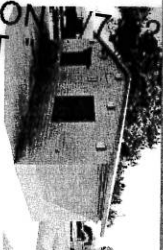
Comments

- We would do most of our business here if there were the right facilities at the right price

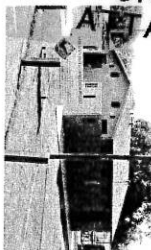
			Valuation			Land		
6757.083419	320030008	SORENSEN BROTHERS ORCHARDS LLC	\$	104,400	2.58%	0.150	0.49%	
325175.8984	320030010	SORENSEN BROTHERS ORCHARDS LLC	\$	970,300	23.97%	7.470	24.39%	
55258.42196	320030031	SORENSEN BROTHERS ORCHARDS LLC	\$	259,602	6.41%	1.270	4.15%	
26710.60719	320030044	SORENSEN BROTHERS ORCHARDS LLC	\$	79,700	1.97%	0.610	1.99%	
266029.9692	320030080	SORENSEN BROTHERS ORCHARDS LLC	\$	798,300	19.72%	6.153	20.09%	63.98%
171821.8614	320030082	SORENSEN BROTHERS ORCHARDS LLC	\$	595,500	14.71%	3.945	12.88%	
229548.0986	320030075	ANDERSON, ROBERT BRENT (ET AL)	\$	187,600	4.63%	5.270	17.21%	17.21%
15965.20056	320030016	CITY OF SANTAQUIN	\$	106,542	2.63%	0.370	1.21%	
9893.296134	320030018	CITY OF SANTAQUIN	\$	94,776	2.34%	0.230	0.75%	
24134.59048	320030048	CITY OF SANTAQUIN	\$	64,000	1.58%	0.554	1.81%	
30759.83673	320030074	CITY OF SANTAQUIN - 100 NORTH	\$	-	0.00%	0.706		
6465.611452	320030079	CITY OF SANTAQUIN - 100 NORTH	\$	-	0.00%	0.148		8.51%
63207.12417	320030501	CITY OF SANTAQUIN - ORCHARD LANE SOUTH	\$	191,741	4.74%	1.451	4.74%	
75861.95175	320030502	CITY OF SANTAQUIN - ORCHARD LANE NORTH	\$	-	0.00%	1.742		
9927.870489	320030019	OLSON, MYRON VIVAN	\$	24,600	0.61%	0.230	0.75%	
56152.32383	320030077	OLSON, MYRON VIVAN	\$	177,301	4.38%	1.289	4.21%	4.96%
25067.99529	320030007	MECHAM, DONALD J & DONALD J	\$	95,100	2.35%	0.580	1.89%	1.89%
21765.2218	320030011	SMITH, RONALD EARL & PAMELA LARRAINE	\$	102,000	2.52%	0.500	1.63%	1.63%
21764.87862	320030043	SORENSEN, PAUL R	\$	188,200	4.65%	0.500	1.63%	1.63%
1438.181449	320030045	MECHAM, WAYNE R	\$	7,400	0.18%	0.030	0.10%	0.10%
1117.765216	320030026	MOUNTAIN FUEL SUPPLY COMPANY	\$	-	0.00%	0.026	0.08%	0.08%
108.208527	320030081	EAST SANTAQUIN IRRIGATION COMPANY	\$	500	0.01%	0.002	0.01%	0.01%
Totals			\$	4,047,562	100%	30.631	100.00%	100%
Average Value per Acre			\$	132,141				
Average Price per Square Foot				3.03				

Tougher than Kits or Site built

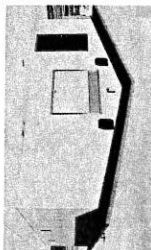
WORK SESSION #7 ATTACHMENT



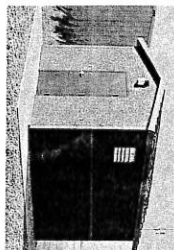
Fortana
The Fortana provides all the basic needs of a concession facility, in an extremely vandal resistant package. The Fortana is great for areas that already have existing restrooms, but are looking for a multi-use facility easy to maintain concession structure.



Malibu
Malibu is a multi-user flush facility mated to a concession section on the back. The restroom meets all ADA requirements for accessibility. The concession section provides all the basic needs for parks concession users.



Pomona
Pomona is our large multi-user flush facility mated to a concession section on the back. The restroom handles large volumes of users and meets all ADA requirements for accessibility. The concession section provides all the basic needs for parks concession users.



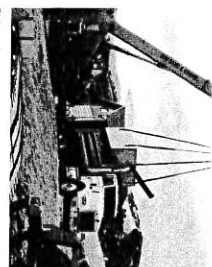
Schweitzer
The Schweitzer offers a new level of design and texture to the old concrete storage building. The size can vary from 10'6" x 6'6" to 10'6" x 20'. Multiple doors, windows, and electrical components can be added to meet your needs. It can also be configured into entry stations, and small concession areas.



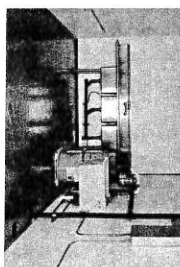
Buildings Shipped Ready to Use.
Larger Buildings come in sections.



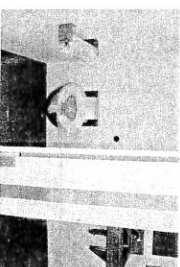
Withstand Floods and can be easily cleaned out after.



Shipped to remote sites.



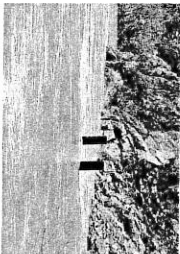
Concession area ready to use



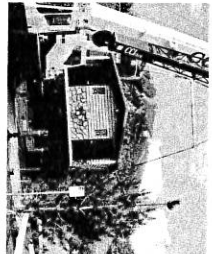
Stainless steel fixtures available.



Deep snow is no problem.



Withstands raging rivers.

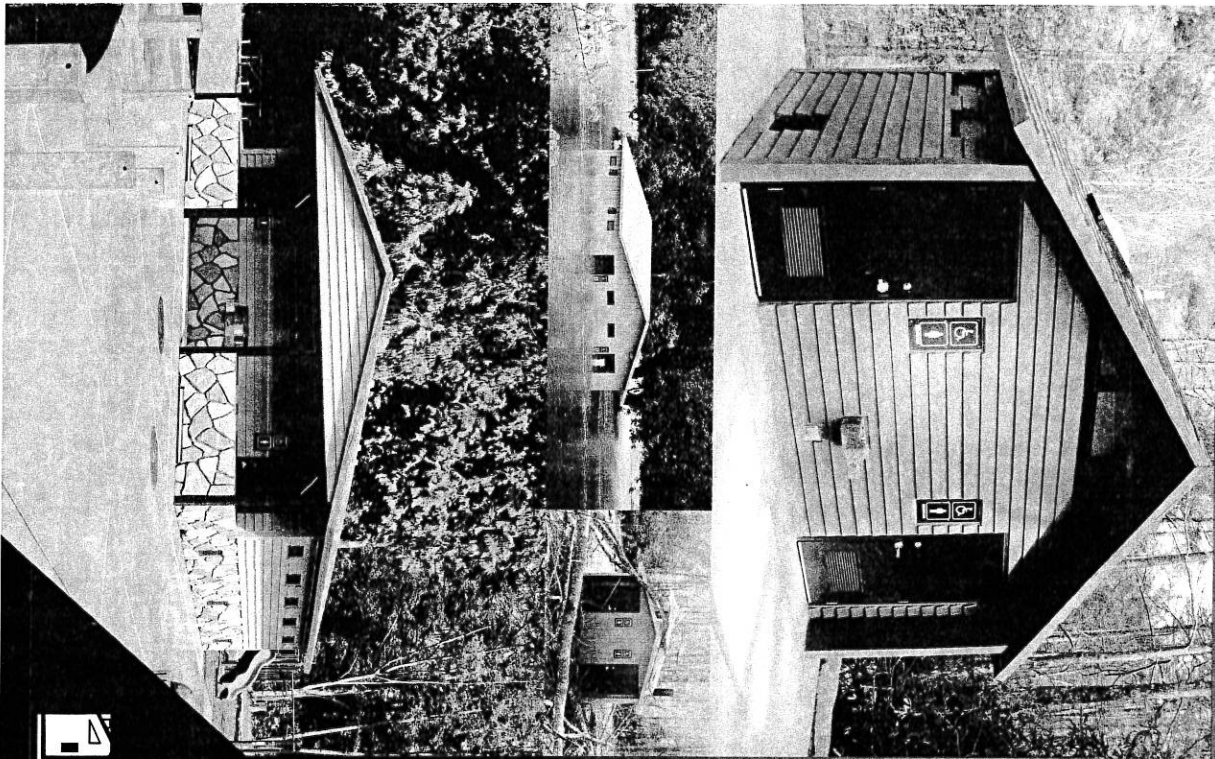


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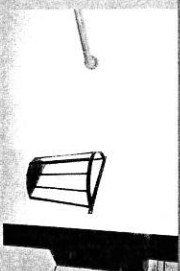
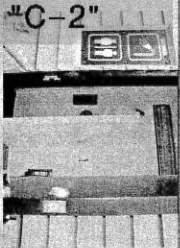


Tough as Mother Nature

Stand up to the mood swings of vandals and Mother Nature. CXT buildings are made with 4 inch thick steel-reinforced concrete walls and 5 inch thick steel-reinforced concrete roof and floors, along with the most tamper resistant components available. Designs allow for easy maintenance, and stand up to the toughest of environments. CXT can provide you with standard floor plans or custom designs to meet your site needs. All buildings are shipped ready to use with minimal site construction requirements. Check out why CXT is the leader in concrete buildings.

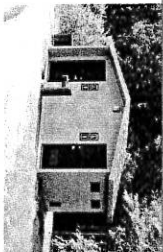


Portable vandal resistant interiors



Cortez

The Cortez is an economical double flush building that meets A.D.A. It has a small overall footprint and is designed to withstand a group 1 design category E earthquake, 250 pound per square foot snow load, 150-mph wind load. The Cortez comes complete with all plumbing and electrical ready to connect to your site.



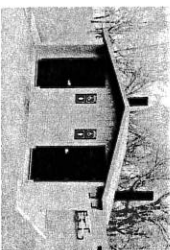
Gunnison

The Gunnison is our standard ADA compliant, Sweet Smelling Technology single vault toilet building. The single vault toilet buildings are designed to meet or exceed the effects of a group 1 design category E earthquake, a 150-mph wind load and a 350 pound per square foot snow load.



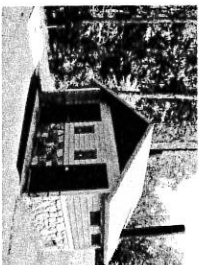
Troga Special and Troga Special with Chase

The Troga Special is our standard ADA compliant, Sweet Smelling Technology double vault toilet building. The double vault buildings are designed to meet or exceed the effects of a group 1 design category E earthquake, a 150-mph wind load, and a 350 pound per square foot snow load. The Troga Special with Chase provides a storage area between the toilet rooms.



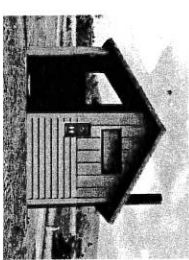
Double Rocky Mountain and Double Rocky Mountain with Chase

The Double Rocky Mountain meets A.D.A. and Sweet Smelling Technology guidelines. The Double Rocky Mountain has our unique rock texture and a distinctive window design. The Double Rocky Mountain with Chase provides a storage area between the toilet rooms.



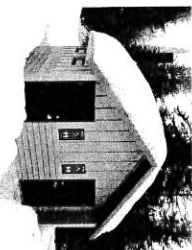
Cascadian

The Cascadian meets A.D.A. and Sweet Smelling Technology guidelines. The unique textures and steeper roof pitch gives the Cascadian a distinctive look much like the old CCC designed buildings.



Double Cascadian and Double Cascadian with Chase

The Double Cascadian meets A.D.A. and Sweet Smelling Technology guidelines. Like the single Cascadian, the Double Cascadian has the distinctive CCC look in a double vault configuration. The Double Cascadian with Chase provides a storage area between the toilet rooms.



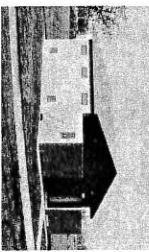
Vault

The vault used for the buildings is full length and width to the buildings and acts as the footing/foundation of the buildings. It has a cast in ABS vault liner providing a dual containment vessel for the waste. All of the double vault buildings use two vaults to prevent cross ventilation of the smell into the toilet rooms.



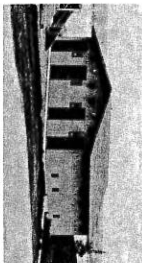
Montrose

The Montrose is a larger 2 stall with a sink per room design. The Montrose meets A.D.A. standards for accessibility and can accommodate medium to large volumes of users. The Montrose comes complete with all plumbing and electrical ready to connect to your site.



Cheyenne

The Cheyenne is our large flush facility mated to a shower area. The shower and restroom meet A.D.A. and come with a multitude of options.



Ozark I - Pioneer

The Ozark I is an economical single flush building that meets ADA. It has a small foot print and is designed to withstand a group 1 design category E earthquake, 150-mph wind load, and 250 pound per square foot snow load. The Pioneer is a single shower building based on the Ozark I foot print.



Denali

Denali is an aesthetically pleasing double flush building that meets ADA standards for accessibility. The Denali features a steep pitch roof, unique windows, and cast in stone textures.



Rocky Mountain

The Rocky Mountain meets A.D.A. and Sweet Smelling Technology guidelines. The Rocky Mountain takes concrete textures to a new level with cast in rock texture that truly looks like rock.

